



**The Corporation of the City of Cornwall**  
**Regular Meeting of Council**  
**By-law Explanatory Note**

Department: CAO  
Division: Glen-Stor-Dun Lodge  
Report Number: 2020-209-Glen Stor Dun Lodge  
Prepared By: Steven Golden, Administrator  
Meeting Date: September 14, 2020  
Subject: GSDL – InterRAI Agreement

**Purpose**

To have Council provide approval for Glen Stor Dun Lodge to sign an agreement between InterRAI for the use of their electronic assessment tool to assess the resident and family satisfaction within the home in order to meet Accreditation Canada's and the Ministry of Health and Long Term Care standards.

**Background / Discussion**

Over the years, the resident and family satisfaction surveys were sent by mail and manually tabulated which could lead to biased calculation and errors. These short electronic and confidential surveys offered by InterRAI and recommended by Accreditation Canada, are designed to give persons enrolled in formal care programs the opportunity to share their perceptions on a variety of quality-of-life domains such as resident relationship building, the environment, comfort, food and participation in meaningful activities.

The interRAI Long-Term Care Facilities Assessment System (interRAI LTCF) enables comprehensive, standardized evaluation of the needs, strengths, and preferences of persons receiving care in Long Term Care Homes.

In order to support more fully the principles of self-determination and empowerment, interRAI released a series of site-specific Self-Reported Quality of Life (QOL) instruments.

Answers to the QOL items are then reviewed with the Quality Improvement Team to address gaps or problems that might be ameliorated through additional care planning activity; collated results can also be used to assess overall quality of life in a particular program or care setting and to plan specific improvements in service delivery or program offerings.



### Report Approval Details

Document Title:	GSDL - InterRAI agreement - 2020-209-Glen Stor Dun Lodge.docx
Attachments:	
Final Approval Date:	Sep 8, 2020

This report and all of its attachments were approved and signed as outlined below:

**Maureen Adams - Sep 8, 2020 - 11:39 AM**