



The Corporation of the City of Cornwall
Regular Meeting of Council
Report

Department: CAO
Division: CAO
Report Number: 2020-214-CAO
Prepared By: Maureen Adams, Chief Administrative Officer
Meeting Date: August 10, 2020
Subject: 510 Second Street East – Vital Services By-law

Purpose

To provide Council with an update on the status of the property located at 510 Second Street East as it relates to the enforcement of the Vital Services By-law.

Recommendation

That Council receive Report 2020-214-CAO.

Financial Implications

The City will be responsible to pay Cornwall District Heating for the cost of the vital service from June 10th to the time of disconnection. The City will then proceed to recover these amounts from the property owner.

Strategic Priority Implications

Council has identified the importance of the quality of housing within our community as well as the need for adherence to applicable by-laws and standards.

Background / Discussion

The City received notice from Cornwall District Heating (CDH) pursuant to By-law 12-1999 (Vital Services By-law) that they would be disconnecting heating and hot water services to the property located at 510 Second St. East at 5:00 pm on June 10, 2020.

Upon disconnection, the City enacted the By-law ordering CDH to reconnect the service temporarily. The building currently has heat and hot water; however, this is only a temporary connection. This service will not be provided after August 17, 2020. The City had to enact the Vital Services By-law for this same property previously on February 11, 2020.

The City has sent notices to residents in the building, posted signs on the City's right of way on the front of the property and has also posted a "Notice to the Occupants" on the City's website (Appendix A). The notice provides information that should help residents understand the failure of their landlord to provide vital services to the tenants.

The City has utilized the Command Vehicle as a visible centre to provide access to City resources for questions, information as well as assistance that may be required to find alternate accommodation if desired by residents or their family. The vehicle is parked on Lawrence Avenue and is scheduled from 9:00 am to 4:00 pm on the following dates:

- July 23 and 30
- August 6, 11, 13, 17, 18 and 20

The City estimates that there may be up to 45 – 50 residents at the Care Centre but it is difficult to confirm an exact number. The City also is aware that there are vulnerable residents living in this building. It is believed that many of the residents are elderly and may have some medical needs or accessibility requirements. The City is concerned about the health and safety of the occupants.

The City has requested information and details on an alternate source of heat and hot water to replace the services provided by CDH.

Document Title:	510 Second Street East - 2020-214-CAO.docx
Attachments:	- Appendix A_Notice to Resident - Vital Services (July 2020).pdf
Final Approval Date:	Aug 5, 2020

This report and all of its attachments were approved and signed as outlined below:

Mark A. Boileau - Aug 5, 2020 - 3:29 PM

Tracey Bailey - Aug 5, 2020 - 3:38 PM

Maureen Adams - Aug 5, 2020 - 5:03 PM