



CORNWALL POLICE SERVICE COMMUNITY SAFETY AND POLICING ACT COMPLAINTS



STATISTICAL REPORT 4th QUARTER OF 2024

Complaint Details		New	Under investigation incl. prev. yr.	Resolved this quarter	Total year to date	Total previous year
TYPE OF COMPLAINT						
A	Public Complaints - Policy or Service	0	0	0	1	2
B	Public Complaints - Conduct	9	8	8	27	16
C	Chief's Complaints (internal complaints)	1	0	0	2	3
D	Local Complaints	0	0	0	0	1
E	Customer Service Resolutions	0	0	0	1	0
Type of Allegations * - CONDUCT COMPLAINTS						
A	Compliance with laws (Act & SIU)	0	0	0	0	0
B	Compliance with laws (guilty CC,CDSA,CA)	0	0	0	0	0
C	Human Rights and the Charter	1	1	1	0	0
D	Interactions with the public Unlawful arrest/detention	0	1	0	0	0
E	Interactions with the public - Use of force	0	1	1	2	6
F	Interactions with the public other (abusive language, undermining public trust in policing, neglect of health and safety, conceal ID)	2	2	1	5	9
G	Integrity - accept gratuity, present or bribe perceived to influence performance of duty or benefit themselves or personal relationship	0	0	0	0	0
H	Integrity- Disclose/collect information contrary to law	0	0	0	0	0
I	Performance of duties - failure to perform	3	5	1	6	6
J	Performance of duties - failure to follow note taking procedure	0	0	0	0	0
K	Performance of duties - impaired by alcohol or drug	0	0	0	0	0
L	Performance of duties - failure to report misconduct	0	0	0	0	0
M	Performance of duties - leave area, detail or place of duty	0	0	0	0	0
N	Performance of duties - speak on behalf of service	0	0	0	0	0
O	Performance of duties - absent/late without excuse	0	0	0	0	0
P	Performance of duties - insubordination	0	0	0	0	0
Q	Performance of duties - fail to report damage/ loss/ police property	0	0	0	0	0
R	Performance of duties - Workplace harassment	0	0	0	0	0
S	Performance of duties - mislead/deceive person as to police duties	0	1	0	0	0

COMMENTS:

* Total number of allegations may have more than one type per complaint listed.

* When complaints are screened out by LECA, no type of complaint has been identified.

DISPOSITION			This quarter	Total year to date	Total previous year
CONDUCT COMPLAINTS					
A	Unsubstantiated		2	2	3
B	Screened out by LECA		6	18	14
C	Withdrawn by complainant		0	0	1
D	Informal resolution agreement		0	0	0
E	Disciplinary Hearing		0	0	0
F	Criminal charges laid against police officer		0	0	0
G	Unsatisfactory work performance		0	0	0
H	Through local resolution		0	0	0
I	Customer service resolution (C.S.R)		0	1	0
J	C.S.R not successful - returned to LECA for screening		0	0	0
POLICY OR SERVICE COMPLAINTS					
A	No further action taken		0	1	2
B	Action taken		0	0	0
C	Referred to the Police Services Board for review		0	0	0
LECA - Review			This quarter	Total year to date	Total previous year
REQUEST FOR REVIEW					
A	Total		1	1	0
	- Concurred with finding		0	0	0
	- Directed to deal with as per LECA instruction		0	0	0
	- Re-assigned to another P.S or taken over by LECA		0	0	0
	- Request not accepted by LECA		0	0	0
B	Reviews pending		1	1	0
Comments					

SPECIAL INVESTIGATIONS UNIT (SIU)			This quarter	Total year to date	Total previous years
INVESTIGATIONS					
A	Total Investigations filed		0	0	3
B	Investigations resolved				
	- No criminal wrong doing		0	0	3
	- Criminal charges laid		0	0	0
	- Discipline (per CSPA sec. 81)		0	0	0
	- Policy change (per CSPA sec. 81)		0	0	0
C	Type of investigations				
	-Death		0	0	0
	- Serious bodily harm		0	0	2
	- Sexual assault		0	0	1
	- Investigations ongoing		0	0	0
COMMENTS					