



City of Cornwall - Water Meter Survey

Question 11 -

Please provide commentary regarding the economics associated with the proposed city wide installation of watermeters.

Answered: 760 Skipped: 1,117

#	RESPONSES	DATE
1	Generally positive \$95 a year per household would be accepted if that rate and my personal consumption didn't surpass my current costs.	10/28/2019 10:01 AM
2	Generally negative In Long Sault, residents pay based on their meter, and our charged fixed rates, even if they're in Florida for six months. Water meters aren't useful with this type of system.	10/28/2019 10:01 AM
3	Money concerns I'm a disabled senior on a fixed pension and you're asking me to let someone in my home and take the wall apart to get at the water line to put a meter in? And you want me to pay for the installation, the repairs to the ceiling and wall and painting caused by the installation of the meter? And my monthly bill is going to go up? Where would I get the money for this?	10/28/2019 9:56 AM
4	Money concerns The implementing cost is exorbitantly high. Should be reduced.	10/28/2019 9:53 AM
5	Generally positive It would be fair for everyone. Some people have swimming pools and water their driveways every day, also their lawns in summer.	10/28/2019 9:52 AM
6	Money concerns Just another money grab	10/28/2019 9:50 AM
7	Already conserve I already conserve water, I believe most people in my age group do, education would be much cheaper	10/28/2019 7:00 AM
8	Money concerns City should pay then add in a cheaper charge on bills over a longer period of time	10/28/2019 2:09 AM
9	Neutral Nil ? Done	10/27/2019 9:19 PM
10	Money concerns we already pay enough taxes. why dont you show us what are taxes are being used for then.....\$60,000 on christmas lights that are strung up by extension cords is not good enough	10/27/2019 8:05 PM
11	Neutral Nil ? See my earlier comments.	10/27/2019 7:57 PM
12	Money concerns City will raise price up so in end you will pay more	10/27/2019 7:02 PM
13	Already conserve I am a household of one person and only use what I need for laundry, dishes, and personal use. I conserve water by not leaving water running when brushing my teeth or when doing dishes by hand.	10/27/2019 6:14 PM
14	Generally negative Bullshit	10/27/2019 5:42 PM
15	Money concerns Our city continuously raises costs... whilst voting themselves raises... this is just another money grab. People will still bathe, do laundry and wash their dishes...I'm ready to sell and move this quaint neighbourly city has quickly become a boring, filthy and costly city	10/27/2019 4:50 PM
16	Money concerns Since we already have a water meter attached to our water main we should not have to pay for the installation. I don't see us having to pay \$95 @ year for 10 years for this to be implemented. I believe this should come from government grants. Is this not why we pay taxes?	10/27/2019 4:50 PM
17	Money concerns Will be too expensive!	10/27/2019 1:36 PM
18	Already conserve We already keep our water to minimum use. It drives me crazy when I see hoses running for hours and hours for nothing. Also people washing their drive ways every time you turn around . What a waste of water.	10/27/2019 1:25 PM
19	Money concerns I am a senior living alone. There are two toilets so pay more than person with only one. Why is it felt more water is used with two toilets? Will I drink less to lower my usage, not very likely. City is going to need same dollars to operate the system so they will increase the costs to cover the cost of unused water saved by conservation	10/27/2019 1:21 PM
20	Money concerns The City should be bearing all costs associated with the installation of said water meters.	10/27/2019 1:02 PM

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21	Money concerns	The time to have these installed was 2 years ago while Bell and City of Cornwall we're ripping up our streets. Are there funds already saved and set aside for this improvement? Because if not I'd anticipate another increase in taxes that many people are unprepared for. I'd also anticipate a larger outflow if anyone poised to leave city limits that have been considering a larger commute to continue having free rein of their own (Costly) house. Conservation should be enforced by bylaw while commuting during summer months to educate and punish people that water their lawn in the middle of the day. We are gifted with clean water and wasting it on anything outside a garden is sad to see. Thank you for your time.	10/27/2019 11:06 AM
22	Money concerns	The cost is 12 million and it will take over 10 years to pay. That's ridiculous. In 10 years the meters will be old and start a over again to replace them.	10/27/2019 10:24 AM
23	Money concerns	The tax base here is maxed out. Quit overtaxing this area. Its really getting out of hand. It's time to become a fiscally responsible area and watch our spending. Ex. Spending millions on a museum that will be rarely attended.	10/27/2019 10:11 AM
24	Money concerns	Do not want them. Not paying for something we don,t need	10/27/2019 10:09 AM
25	Money concerns	\$95 per year for installation plus water consumption will be greater than my current bill AND I bet the \$95 won't be cancelled at the end of the tenyear term . Just a big NO.	10/27/2019 10:04 AM
26	Money concerns	Why should household and business consumers pay for this for ten yrs? What are the proposed (?) rebates going to be?	10/27/2019 9:33 AM
27	Money concerns	Can't afford my bills go go up any more. You are telling me it's going to be over 10 years to see any water bill savings.	10/27/2019 8:50 AM
28	Money concerns	Waste of time and money, our water consumption does NOT require a meter.	10/27/2019 8:36 AM
29	Generally positive	I find this rate affordable.	10/27/2019 8:06 AM
30	Money concerns	We are an already poor community that is way over taxed to begin with . Start cutting jobs and salaries from the city of Cornwall and use that towards water.	10/27/2019 7:55 AM
31	Money concerns	Why should tax payers pay for it. No dont want it	10/27/2019 7:11 AM
32	Money concerns	Should not have to pay to have a water meter installed	10/26/2019 12:11 AM
33	Money concerns	I think it has the potential to save my household money, in that we can pay for what we use and not what we are perceived to use (because we have X amount of taps etc). Although to propose we spend an extra \$95/year for 10 years (which lets be real that charge won't disappear at the 10 year mark as it will be a source of income for the city) it may not be cheaper then what we pay now. Of course I don't know this for sure without seeing what my comparison would be, but adding an extra \$100 on could be significant.	10/25/2019 7:15 PM
34	Money concerns	Meters cost too much and will be more taxes for our citizens to pay for.	10/24/2019 3:39 PM
35	Money concerns	Water meters? No, not for me. I live alone in an old house, one bathroom. The cost is too much. On my street from 5th to 6th on York, they are all renters on welfare or disability, no one has a full-time job. I'm 88 years old so add 10 years on that, on a fixed income. Cornwall is not a wealthy city, then I read we had to pay WalMart all that money. Poor management in this city.	10/24/2019 2:29 PM
36	Generally positive	All you have to do is look at lawns in summer to see usage. Right now I am paying for all the people who need green grass.	10/24/2019 2:26 PM
37	Generally positive	this is a win-win	10/24/2019 12:51 PM
38	Money concerns	My cost won't go down as there will be flat rates over the cost of my usage and to conserve water from going down sewers is a bad thing because more work out at road side flushing in sewers to remove solids from pipes. the chlorine in residential area will be possibly unsafe as potable water as some areas now are low in residual.better look at all the extra work to be done on not using water..	10/23/2019 9:57 PM
39	Money concerns	No where do you use the argument that X% of the current rate would be saved per year if the meters were in place that would offset the \$95 x 10 expense.	10/23/2019 4:20 PM

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40	Money concerns The old system works well. Don't attempt to fix something that isn't broken. The estimated cost (I like the word estimated) of \$12 million, let's be realistic, it's going to cost a lot more than that and who is going to pay - guess? the taxpayers. The municipality of Cornwall is already in bad shape by owing a tax reduction to Walmart. This is not the only company that has filed an assessment appeal. How many more millions? The word out there is that your expensive lawyer from Toronto recommended to sue MPAC. The Cornwall municipality should immediately pursue with this lawsuit. They made this mistake thus they should pay. Go after the province. Here again, there is no transparency. Wake up! You are not going to save any money by going to a water meter system. By the way, I don't give a heck what the other municipalities are doing. Nice try but convince me and the rest with your financial plans. The City of Cornwall is already in a total financial mess. Here we go again! The taxpayers have to pay for their incompetence.	10/23/2019 2:58 PM
41	Money concerns For your information, I have had a water meter installed at my residence for about 10 years. This was installed by the city on a trial basis. However nothing has be done with it, no follow up. The price the city is going to charge the residents for the meters I find a bit expensive. If you have read Mr. Rodrigues's article from the Standard freeholder,I agree with him.	10/23/2019 2:53 PM
42	Money concerns Most of Cornwall residents are on fixed incomes eg. retired or low incomes. Can not afford the already high water taxes .	10/22/2019 11:27 PM
43	Money concerns As homeowners we pay enough taxes and water taxes, once again please leave it alone. People will not want to pay ridiculous prices, kids will not get to have fun in the water outside. Parents will nag more about kids showering too long, toilets being flushed too much and the list goes on. Stop trying to take everyone's rights away, ppl already live paycheck to paycheck and this is going to make that even more stressful.	10/22/2019 9:04 PM
44	Neutral Nil ? People that waste water by watering their lawns on all of the hottest days should be fined for being stupid or for overwatering their lawns. Note: I had an inground pool for over 30 years and once filled I was always draining water from rain snow etc, .	10/22/2019 8:22 PM
45	Generally positive Water meters are a shared cost for everyone and a potential savings for the city in water treatment requirements.	10/22/2019 6:09 PM
46	Generally positive As mentioned in the previous comments, the base rate will cover basic operations and a set amount of water use per household included in the base rate - additional costs are only accrued if you use more than 'your fair share'. People will be much more careful - using rainwater collection for gardens and not hosing down their driveway!!	10/22/2019 5:29 PM
47	Already conserve We do not waste water in our household, unlike those who wash their driveways, water lawns during rainstorms. Water gushed from hydrants all summer while 13th street water mains were being re-lined.	10/22/2019 9:02 AM
48	Generally negative I am attaching a copy of the letter to the editor published on October 15 ("It doesn't add up" - Standard-Freeholder). Mr. Eamer is absolutely right and many people I talked to concur. This is an insane idea. Spend the money on infrastructure instead.	10/22/2019 9:01 AM
49	Already conserve Money concerns I am a senior living on a pension. I am very conscious of water consumption, and do my best. The high cost of living does not permit increases in my already high budget.	10/22/2019 8:59 AM
50	Money concerns There should be other options. There is a lack of info on the financial aspects of the 10 year program. What would it cost for an up-front cash payment?	10/22/2019 7:15 AM
51	Money concerns the only thing this will do is give the cornwall more money as it wont be pay as you use. will cost the tax payers more money as the repairs insurance cost because of leaks, floods,manpower,contractors. the supplier will be the only group that will benefit. talking to people working the system the pipes are to large in some subdivisions and will have to monitor chlorine more time will be needed (manpower). Education, transparency are what residents deserve . The money spent on this could be used in better places because the return on water billing will never pay this off. i lived in another municipality that this was emplemented this loan after 10 years is still not paid off. city staff , council be careful on your final vote. we elected you.	10/21/2019 9:04 PM
52	Money concerns I do not believe my water bill will decrease even if I use less water because costs will only go up.	10/21/2019 4:55 PM
53	Money concerns My taxes are high enough. I don't want to give the city more money.	10/21/2019 1:11 PM

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54	Money concerns As mentioned in the information provided for this survey the city has already invested my future tax dollars into this infrastructure. As a senior with limited income it's becoming increasingly difficult to meet my basic financial requirements as is. Another \$95 on top of the ever increasing property taxes will make it that much more difficult!	10/20/2019 11:25 AM
55	Generally negative You guys are just going to do it anyways. At least you make us feel like we have a choice	10/20/2019 4:58 AM
56	Already conserve Our household does not intentionally waste water. Does the \$95/household include a certain amount of water or is it just to pay for the meter?	10/19/2019 1:55 PM
57	Money concerns Always ends up being more expensive and a major headache for everyone.	10/19/2019 12:39 AM
58	Generally negative See my previous comments. They would pay for what they consume but at a much higher price. We don't have to be like everyone else.	10/18/2019 11:30 PM
59	Neutral Nil ? Included in letter submitted above.	10/18/2019 6:14 PM
60	Generally negative DONT	10/18/2019 2:59 PM
61	Money concerns If I'm not asking for it, why should I have to finance it.	10/18/2019 2:55 PM
62	Generally positive The existing method of assessing household cost is archaic and unfair. Meters would ensure you pay for the water you use. If you find your water bill is too high, then learn to conserve!	10/18/2019 9:41 AM
63	Money concerns Why would i have to pay for something i do not believe in or want. And pay yearly at that!	10/18/2019 8:22 AM
64	Money concerns Should not have to pay. This is why the city collects taxes. Take it there.	10/17/2019 8:37 PM
65	Money concerns Why would I pay \$95 to implement a program that will raise my water bills substantially. The flat rates that are in place now must be sufficient for the City of Cornwall or you would have raised them. If they are not , then raise them. There is no reason that Cornwall has to follow the other cities in Ontario.	10/17/2019 4:10 PM
66	Neutral Nil ? I assume the water bill would be replaced except for the sewer.	10/17/2019 1:34 PM
67	Generally negative Prior to spending money on water meters why don't you consider changing the formula used to calculate water bills if this is inadequate. (taps, toilets, tubs, swimming pools, etc.) Number of residents per household should at a minimum be part of the equation. You should consider conducting an education program to inform residents on how Guelph residents for example managed to reduce their water consumption. It's not the meter that changes things it's residents daily habits and lack of awareness as to how you can reduce consumption.	10/17/2019 12:24 PM
68	Money concerns There is no information on what the per unit cost of the water will be nor anything on the sneaky costs such as delivery etc. If this program worked in that if 0 liters of water were used in a household, the bill would be 0, the answers would be different. However the vagueness on the supplied information leads me to believe this is an avenue to collecting more revenue and less of a water conservation method.	10/17/2019 10:52 AM
69	Generally negative Not in favor	10/17/2019 10:16 AM
70	Money concerns Does the 12 million include added full time staff required to bill more often, respond to inquiries, read meters, repair meters, adjust billings for inaccurate readings and customer bypassing of meters. Increased postage ect...I would estimate 300,000 to 400,000 increased staffing and billing cost per year in order to be a fair system, at this time there is no shortage of water in the St Lawrence or Lake Ontario, they have been seeing extremely high levels two out of the last three years. If conservation is a problem initiate alternate days for grass watering, If being fair is the objective, bill water based on assessment value of the property.	10/17/2019 10:13 AM
71	Generally positive i think if people have to pay for the water they will use less so they pay less	10/17/2019 9:46 AM
72	Money concerns like I said another tax grab stop art center 5.5 million for water	10/17/2019 9:22 AM
73	Money concerns ?95.00 per year would not cover the installation cost, estimated at ?950.00, because it omits unforeseeable costs and interest costs as well as the dollar depreciation over 10 years	10/17/2019 9:21 AM
74	Money concerns Of course I would use less because I could not afford to water my lawn, wash my car, fill my grandkids little pool. I am so fed up with this current administration and their dictatorial powers, I am considering moving out of this expensive city.	10/17/2019 8:49 AM

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75	Money concerns If it would save me money I would be all a go but nothing in this life time saves us money . Everything keeps going higher and higher. Cost of living is killing us with carbon taxes etc.	10/17/2019 7:39 AM
76	Money concerns No extra costs for this metering program. Especially over a 10 year period. No thank you.	10/17/2019 2:56 AM
77	Generally negative The home I live in has 5 washrooms washer and dryer hookups and there are only two people living here. If there is no infrastructure cost or base bill amount my bill which is currently over 1000 should be about 300. I highly doubt if that will happen. If my bill doesn't go down then the water rate would have to be very exorbitant to reap the revenue required to generate the revenues to operate the system. Is this because the city doesn't have a water conservation plan ? Or are you trying to reduce costs ?	10/16/2019 10:58 PM
78	Generally negative Leave it the way it is	10/16/2019 9:01 PM
79	Generally positive Long long overdue.	10/16/2019 7:14 PM
80	Money concerns I pay enough tax!	10/16/2019 7:00 PM
81	Money concerns As a low-income, single homeowner, who doesn't usually waste water, this would simply be annual cost increase for me.	10/16/2019 6:32 PM
82	Money concerns If I we have to pay for the meter, \$950 over the 10 years, we would need to lower our water/sewer bill by that amount each year to break even. What happens if we use more and our bill is higher than it is now? I would be paying \$950 for a device that will now cost me more than before. If everyone bought in and installed meters and did a good job of conserving water and lowered their bill by 10% but the cost of labour and equipment goes up how will the city cover those increases in cost with less revenue coming in? Remember what happened to Ontario hydro where usage dropped, revenues dropped and cost went up they had to raise the rates to make up the difference.	10/16/2019 2:49 PM
83	Neutral Nil ? A phased in approach to water meters needs to be considered and should only move forward if funded by the city or grants. My house has a meter that is not used but I assume is paid for, if I move how does the next resident assume ownership. All meters should be owned by municipality.	10/16/2019 11:34 AM
84	Generally negative DONT DO IT CORNWALL WE CANNOT AFFORD IT	10/16/2019 10:52 AM
85	Money concerns It's just another money grab. You want the meters, you pay for them! I don't want one. Everyone tells me that our rates will just keep going up!! Most people on water meters say it's too expensive!!	10/16/2019 10:05 AM
86	Money concerns I'm not paying 1000\$ for a meter I don't want	10/16/2019 9:23 AM
87	Money concerns If the billing was just for water used but implementing a carrying fee is just another tax on on tax measure.	10/16/2019 8:12 AM
88	Money concerns The \$95 cost is unacceptable! If the city is going to be saving millions, as mentioned above... "The savings over a 10-year period is estimated to be in the millions of dollars..." then I really don't see why the city of Cornwall needs to impose this kind of cost on it's residents especially considering that the municipal taxes in Cornwall are the highest (and yes, on a comparable basis) that I have come across after having lived in several cities and towns in 3 provinces, including major cities and smaller towns.	10/16/2019 7:37 AM
89	 Comment removed to due inappropriate content	10/16/2019 12:19 AM
90	Money concerns Enough bills	10/15/2019 9:28 PM

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91	Money concerns We have a water meter in our home. Although we are for conserving water as Seniors living on a fixe pension and no indexations we wonder over the years once this is implemented if the cost continues to rise with inflation how this would affect our property taxes. Plus we thought that you were already charging \$875.00 a year that is higher than Quebec not sure about Ontario so we can't comment. But if we understand your suggestion of charging at the start \$ 95.00 every year for 10 years just to pay for the installation in homes we would like more details as to what the initial rate will be to start no matter what a residence consumes. Plus your \$ 95.00. In Pointe-Claire, Quebec the rate is \$ 250.00. As a resident we would need a detail \$\$\$\$ as families are struggling to pay all these extra bills. However we feel that if the City of Cornwall feels that this will lower the already \$ 875.00 they are currently charging residents then this should be sent in another survey explaining the advantages to the city with conservation and the homeowner that needs to pay the Water bill. As we stated our family is for conservation as we did ask the City of Cornwall to install the water meter and we have one but this was always with the intention to understand why the water tax in Cornwall is so high. As homeowners we have had discussions with other neighbours who tell us that we are paying for the water purification center. More details should be provided to homeowners prior to the City of Cornwall implementing such measures. Many thanks for giving us a chance to express our views in this very difficult economy for all.	10/15/2019 8:56 PM
92	Money concerns Again, being on a disability pension, paying over \$300 twice a year in water taxes is already stretching my wallet. If I could claim water taxes as part of my annual income tax, then I would consider it.	10/15/2019 6:49 PM
93	Money concerns If meters save millions of dollars how will this SAVING be passed down to the consumer?	10/15/2019 2:50 PM
94	Neutral Nil ? Should be based on size of home (number of bathrooms, pool etc.) or business rather than a one size fits all policy.	10/15/2019 2:37 PM
95	Generally negative I am against water meters.	10/15/2019 2:13 PM
96	Already conserve Money concerns I already conserve water. I live alone; I don't water my lawn; I don't take long showers, etc. I live in a large house with three washrooms, so I have a large water bill. For me, waters meters should save me money.	10/15/2019 1:45 PM
97	Money concerns Economics what a joke .you mean taken more money from tax payers and receive less competent service.□	10/15/2019 1:02 PM
98	Generally negative PEOPLE SHOULD NOT PAY FOR WATER!!!!!!PERIOD!!!!	10/15/2019 11:19 AM
99	Generally positive new construction should be mandated, effective immediately and be part of the permit cost. For landlords of multiunit residents. Could the City assist with applications to the rent review boards to allow adjustments in rent to pay for the improvement? Is there economy of scale? a large multi unit apartment may have a lower rate as they would have more meters.	10/15/2019 10:52 AM
100	Generally negative I would like to see the data, if reports from administration are correct, we are wasting more water from the aging infrastructure than consumers are wasting on a daily basis. I believe we should "walk before we run" and double down on the idea of rectifying our 40 Million dollar backlog of infrastructure concerns.	10/15/2019 10:43 AM
101	Already conserve Generally negative I already try to conserve water. This survey doesn't ask our opinion on whether or not the residents of Cornwall want meters or not. I do not want water meters.	10/15/2019 9:46 AM
102	Already conserve Generally negative We already have a meter that no one reads, we never abuse he water usage in our home. Why would we finance a program that should pay for itself by the abusers.	10/15/2019 9:07 AM
103	Generally positive Many residents in the City of Cornwall are strongly resistant to any sort of change. This is a precarious situation that needs precise and factual communications to the public. For many, it will be misconstrued but marketing this as a way for people to pay for what they will use should be ideal for the mindset of Cornwallites. It will be a tough challenge but promoting rebates and incentives that are available will go a long way in gaining the acceptance of this initiative. Council needs to be unafraid to make change in a city that has its mind stuck in the 20th Century.	10/15/2019 8:56 AM
104	Money concerns The cost of meters is higher than what we can pay.	10/15/2019 8:50 AM
105	Generally negative No. No. No.	10/15/2019 8:31 AM
106	Money concerns If the city wants the meters that bad they can pay for them	10/15/2019 7:54 AM

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107	Money concerns	If the city wants us to have meters then they should pay not us	10/15/2019 7:51 AM
108	Money concerns	If the aim is to save the city money by all means install, but asking residents to foot the bill while not repeating the savings doesn't add up.	10/15/2019 7:25 AM
109	Neutral Nil ?	See our previous comments	10/15/2019 7:20 AM
110	Money concerns	Save the money to do this installation by streamlining the water system as is.	10/15/2019 7:05 AM
111	Money concerns	many seniors live here and cannot afford an extra \$95 on their bill. Their pensions do not increase very much each year.	10/15/2019 7:00 AM
112	Money concerns	While I do believe that meters will curb water wastage, I don't have any confidence that bills will be reduced long term.	10/15/2019 6:47 AM
113	Money concerns	Don't you think people have to pay the city enough money as is please put the people in mind that there are many on low income and have children this alone takes most of your money as children have many need that are important like clothes and food medication. So please don't make another bill on the people you will have alot of people doing without water because there bill got to high to pay. People on fixed incomes end up putting a little money on this bill and a bit on this bill just to keep things like heat power and rent witch I must say is very high in this town then the next thing you know bills get to high and stuff gets shut off and you do without. There is also the poor elderly who also doses without things we really do need because they just don't get much money to live Holy crap people have a heart and let us have one necessity without a cost please.	10/15/2019 6:42 AM
114	Generally positive	It would be great to have "water conservancy rebate initiatives " Such as if you reduce your water consumption by 10% you get 5\$ off your next payment or something in that vein. It might motivate reduction and make the payment plan more palatable.	10/15/2019 6:39 AM
115	Neutral Nil ?	No comments	10/15/2019 5:34 AM
116	Generally positive	The wasters should be accountable for the water they use . The grass doesn't always have to be greener on their side.	10/15/2019 2:56 AM
117	Money concerns	Only a way to charge more with having to pay for the meters	10/15/2019 2:46 AM
118	Money concerns	Just a waste of money	10/15/2019 12:12 AM
119	Neutral Nil ?	Will businesses be charged at the same rate as households? Why not?	10/14/2019 11:41 PM
120	Money concerns	Cut that price in half & I'd change my answer.	10/14/2019 11:26 PM
121	Already conserve	We conserve water because it is important. Period. It has nothing to do with cost or paying less.	10/14/2019 11:26 PM
122	Money concerns	We pay for some the city wants to o stall to collect money from us. Think about that. I'll just hand over my pay cheque and maybe that will make government happy. Tax is more. Bill is more. Here's an idea, cut the big shots wages that sit in an office and do nothing all day and use their insanely high income cuts to pay for what ever you want more money for.	10/14/2019 11:03 PM
123	Neutral Nil ?	If this goes through and residents water usage is monitored then the city better be prepared to be monitored as well.	10/14/2019 10:41 PM
124	Money concerns	Too expensive for the consumer	10/14/2019 10:32 PM
125	Money concerns	While Cornwall is the first city I've lived without water meters I do not want to bear the cost of their installation. Secondly, as a landlord, I do not want to bear this cost for all of my homes. I would need to investigate further but I do believe as the property owner I must also bear water costs. I'm unsure if I could legally increase any billing to a tenant based on above-expected water use. If the tenant were to become responsible for water charges, as they can be with gas and electricity, I would be more accepting. This is, of course, if I was not to be charged for installtion of meters. I also believe that water consumption should not be a static price but a tiered system. Residential fresh water use should remain at a relatively low price and commercial water use should be at a higher cost.	10/14/2019 10:30 PM
126	Money concerns	just another way of government to steal money from the people	10/14/2019 10:20 PM
127	Money concerns	Why charge us more for this crap	10/14/2019 9:46 PM

City of Cornwall - Water Meter Survey

128	Already conserve Money concerns 1. I already reduce water usage and have been doing it for years and years, for well over 40 years at least. I never water my grass even when I owned my own place in Alberta. Why should I be penalized. 2. It's the "service charges " that are included on the bill that are a lot of money. You pay for these service charges on every bill Plus the amount of water usage ! The minimum bill of 169\$ every 2 months is based on how many Liters of water usage per day??? Is it for households who use 250L or more per day ??? Like I said before I don't use much water per day, a lot of days I use less than 10L per day, so my bill should be 50\$ every 2 months. Cornwall is a very poor City young kids won't be able to afford to rent apartments. Seniors also.. Yes meters would be a great idea especially for those who abuse water usage and waste it. But I don't want to have to pay for the meters. 3. There should be a specific grading/scale on how much you pay per month to according to the water you use per month. The people who don't use a lot should be rewarded. For example the peeps who use 150L per day or less should be rewarded. 150-250 L should be X price maybe your 169\$/every 2 months. 250L -500L 250\$ every second month etc Something like that anyway, you get my drift.	10/14/2019 9:40 PM
129	Money concerns If this program is going to save the city money then they should pay for it. What would the base amount be(the lowest our bill could be). If it is what I am paying now the only one saving money is the city. Should I expect my taxes to go down then. I am thinking this is just another way of over taxing the citizens with an essential service. I am sure if this is going to happen it will not be the guest speaker at aultsville hall telling the city ' this is how to grow your city'.	10/14/2019 9:32 PM
130	Generally negative Cornwall has enough water from the river .Majority of working class people barely earn to survive so any additional taxes by the City will be unconscionable .	10/14/2019 9:15 PM
131	Generally negative keep it as is	10/14/2019 8:50 PM
132	Money concerns I Don't agree with water meters the only people this effects are gonna be the seniors living on low budgets an big familys that are low income as well that can barely afford food as it is...i dont believe the meters are accurate an we dont live in a big city..council speak up for the people of cornwall that voted you in as council members to advocate for us the people of cornwall we do not want water meters.	10/14/2019 8:50 PM
133	Money concerns I feel we pay enough for our water bills...and in taxes we should not have to pay for the system	10/14/2019 8:46 PM
134	Money concerns I don't believe I should have to pay \$95/yr(\$950) for a meter that may or may not save me money. Once it's in, I pay for it and take a chance that my water bill and taxes will not be in my favour. I don't trust ...because the consumer always has to pay...	10/14/2019 8:43 PM
135	Money concerns We should not hand to pay more for this, figure it out with all the money we already give you too much of	10/14/2019 8:20 PM
136	Money concerns We are trying to reduce our costs, not increase them. Paying \$95/month would increase our bills and also our 2 rental property bills.	10/14/2019 8:14 PM
137	Money concerns just another tax	10/14/2019 8:10 PM
138	Already conserve Generally negative It would be good to know how much water a household is consuming. But like I said, we already are conscious of the water we use. This would not benefit our family of four.	10/14/2019 8:10 PM
139	Money concerns I will not help fund this. I have taxes deducted from my pay checks. So every dollar I earned is taxes and then every thing I spend my money on is also taxed... that's enough for me	10/14/2019 8:00 PM
140	Money concerns Cash grab, going to do it anyway, just do it.	10/14/2019 8:00 PM
141	Money concerns If the city wants to implement it, it should be at their cost.	10/14/2019 7:31 PM
142	Money concerns If the city believes it can save more than the cost of the program then the city should finance this from operations budgets.	10/14/2019 7:25 PM
143	Money concerns The water metre is a bad idea people are already living in poverty that we cannot even afford electricity half the time	10/14/2019 7:13 PM
144	Money concerns It's all a money-grab. I'm not interested.	10/14/2019 6:54 PM
145	Money concerns \$95 per year on top of usage charges is too much. Please do not install water meters.	10/14/2019 6:45 PM

City of Cornwall - Water Meter Survey

146	Money concerns	95 dollars a year to implement the water meters seams a little high would be willing to do a lower amount	10/14/2019 6:28 PM
147	Money concerns	\$95 would be like 9 0/0 of my annual income ask if people will give 9 percent of there annual income \$95 is not much for people that have decent income and yes i am a tax payer as a portion of my rent is used by the landlord to pay property tax on my behalf	10/14/2019 5:56 PM
148	Money concerns	its only to generate more \$\$\$ for the city	10/14/2019 5:51 PM
149	Money concerns	Don't make me pay for something I don't want	10/14/2019 5:30 PM
150	Money concerns	Take your TAX HIKES AND SHOVE IT .	10/14/2019 5:27 PM
151	Money concerns	I can't afford it I am retired I would think of selling my house and moving elsewhere	10/14/2019 5:05 PM
152	Generally negative	I am worried I wont be able to afford it that my water tastes would increase over the approximately \$700 a year I pay now for very minimal water use. I cant reduce my water usage anymore unless I start drinking less water.	10/14/2019 5:00 PM
153	Neutral Nil ?	I am renting, so unsure of landlady's thoughts. she is very cheap	10/14/2019 4:41 PM
154	Money concerns	Don't mislead the taxpayer into thinking they'll save money. They won't. They'll use less water when metered, but rates will get adjusted so city revenues remain the same or greater.	10/14/2019 4:17 PM
155	Money concerns	I feel you are just looking for new ways to tax us. We do not elect you for you to find ways to take more of our money.	10/14/2019 4:12 PM
156	Generally negative	Please use common sense and make really meaningful changes instead of wasting money on meters!	10/14/2019 4:11 PM
157	Generally negative	I won't allow one installed on my property let alone pay for it!	10/14/2019 2:44 PM
158	Money concerns	There is no need to have residents finance the program as overtime the program will pay for itself	10/14/2019 2:30 PM
159	Money concerns	I cant beleive this is a benefit to anyone but the city of cornwall. Thus will only cost more and more /year. The seniors have a limited income. The rents in the city is out of control and will increase as they will have to cover the cost. Homeowners are getting less benefits of owning your own home .	10/14/2019 2:14 PM
160	Money concerns	Cornwall's tax rate is very high with little in return. The city needs to pay for this program.	10/14/2019 1:57 PM
161	Money concerns	We pay enough.	10/14/2019 1:45 PM
162	Money concerns	.This city likes to spend tax payers money freely, e.g. accepting a contract for garbage picking that was more expensive yet was offering less services. When are the next elections. The most important question is actually do you really care what the residents want	10/14/2019 1:19 PM
163		Comment removed to due inappropriate content	10/14/2019 12:58 PM
164	Money concerns	You want to implement it, then you pay for it.	10/14/2019 12:00 PM
165	Already conserve	I (and probably most of my neighbours) use only what we need. The City council should implement steps on conservation of tax dollars. Perhaps a meter on how the city spends money would be more efficient.	10/14/2019 11:30 AM
166	Money concerns	There is a system like this in Lancaster.The cost is out of control \$184.00 base rate every 2 months.In January 2015 it was \$118.55 every 2 months.It is just another way to dig in our wallet.	10/14/2019 11:21 AM
167	Generally negative	No	10/14/2019 10:50 AM
168	Neutral Nil ?	Already covered in the previous section.	10/14/2019 10:49 AM
169	Generally negative	Only charge the ones who use a large amount of water eg people with swimming pools. Me for example with only the two of us do not make much of an impact on the total usage. Charge the hotels, large buildings and companies using great amounts of water. Please don't charge me the little guy for your program	10/14/2019 10:41 AM
170	Money concerns	Too expensive to implement.	10/14/2019 10:40 AM

City of Cornwall - Water Meter Survey

171	Generally negative	Don't do it	10/14/2019 10:39 AM
172	Money concerns	Going by your comparison to other communities I assume my water bill is going to be higher than what I'm paying now which is \$1142.92, plus you want to add another \$95.00 so my answer is absolutely not.	10/14/2019 10:33 AM
173	Money concerns	Once again need city's input on the cost and consumption rates for metered water usage. What to see and hear the total cost to each household in Cornwall.	10/14/2019 9:59 AM
174	Money concerns	Taxes are high enough for water.	10/14/2019 9:49 AM
175	Neutral Nil ?	Cornwall is the only city that doesn't have to pay for water But the first city to cry	10/14/2019 9:48 AM
176	Money concerns	Again it's a money grab , we pay water tax, every year you raise them , but it's never enough until we have nothing left to live on , when does it stop . You want to put meter so we can pay more , and you want us to finance it over ten years ,	10/14/2019 9:39 AM
177	Money concerns	If the city wants them they should pay for them. We pay to much now.	10/14/2019 9:12 AM
178	Money concerns	We get our water from the St. Laurence, we treat it, consume it, and goes back to the treatment plant, then back to the river. It's a question of economics. It has nothing to do with conserving water. Tell me how spending millions of dollars in buying water meters going to help the environment as your survey suggests.	10/14/2019 9:09 AM
179	Money concerns	The \$95.00 would be a red flag for a lot of folks. Perhaps lower household water bills by \$45.00 the first 6 months and \$45.00 the next 6 month period.	10/14/2019 9:07 AM
180	Money concerns	It is a cash grab for the city. We pay enough in taxes	10/14/2019 9:05 AM
181	Money concerns	Cory charges enough for taxes now. Stop trying to get more out of the hard working people.	10/14/2019 8:58 AM
182	Money concerns	already pay high enough taxes, this is a tax grab, will have to consider moving out of city, getting too expnsive.	10/14/2019 8:51 AM
183	Generally negative	No to water meters	10/14/2019 8:43 AM
184	Already conserve	I already conserve so I have to pay for those who don't	10/14/2019 8:41 AM
185	Money concerns	We already pay to much for property taxes! This is ridiculous!!	10/14/2019 8:40 AM
186	Money concerns	Not everyone can afford to pay that installation charge. So then what?? And how long will it take to install all the meters and when do we start to be charged for them?	10/14/2019 8:31 AM
187	Money concerns	would the \$95 be spread out over the year and be added to our monthly water bill? Thus allowing persons on fixed incomes to adjust to the extra charge without too much impact.	10/14/2019 8:26 AM
188	Money concerns	an other tax on the people of Cornwall	10/14/2019 8:19 AM
189	Money concerns	We pay high taxes now. Higher than they need to be for the size of the city that is stagnant in growth. This city constantly makes wrong decisions in favor of a few. Example: fire ban of fire pits from a few complaints & i dont even have a fire pit.	10/14/2019 8:10 AM
190	Money concerns	I have no desire to have or pay for a water meter	10/14/2019 7:49 AM
191	Already conserve	I already live with a minimal ecological footprint. I recycle, don't use plastic. How about a recycling incentive program? Compost bins? Biweekly garbage pickup? Ottawa was great. Week 1: Garbage Paper Compost Week2 Plastic glass metal Compost Repeat.	10/14/2019 7:00 AM
192	Generally negative	I feel this is ridiculous water meters will not help conserve water use. But cause. Real burden on people in Cornwall. I am definitely not in favour of this plan. Not that my opinion or any one else's will matter. Because I'm sure this is a mute point the cut will not take into consideration of any ones opinion if they have already decided.	10/14/2019 6:40 AM
193	Money concerns	We pay enough now	10/14/2019 5:53 AM
194	Generally negative	Again, all about feelings. Given the city's track record on decisions like the sale of Cornwall Electric, I am sceptical my best interest is at play here or that this is more than a bureaucratic power grab.	10/14/2019 3:15 AM
195	Money concerns	Don't want it.. Just another money grab from the city. Not good for the environment. Lame excuse to fill the city coffers.	10/14/2019 2:25 AM
196	Money concerns	It's a money grab	10/14/2019 2:06 AM

City of Cornwall - Water Meter Survey

197	Generally negative	Once again this does not work for rental homes. Conservation programs would not work with tenants and the costs of meters and usage would be forwarded onto them.	10/14/2019 12:58 AM
198	Money concerns	Rent will skyrocket in Cornwall. It will be unaffordable. Landlords will have to absorb the cost. Tennants don't care how much they use when they don't pay it. Landlords will be stuck paying these high water bills.	10/14/2019 12:38 AM
199	Money concerns	The outlay cost of installing the meters will not result in the type of savings projected. People will not be able to afford to use water so the incoming monies will be significantly less than what the city currently gets from water taxes. The one thing that isn't clear to me is will we still pay water taxes as homeowners on top of paying the metered water charges?	10/14/2019 12:28 AM
200	Neutral Nil ?	The current system for calculating billing is bizarre. As stated earlier, many steps have already been put in place to conserve water. Again, was there any incentive from the city to do so ? NO !! Basic common sense says to do so. Based on your current billing calculation formula, if a homeowner added a toilet facility, his water bill would rise, even though the number of consumers in the house remained static ! 'Logical', I think not.	10/14/2019 12:09 AM
201	Already conserve	I am not sure if it would make much of a difference for us as we try to use only what we need as apposed to waste water	10/13/2019 11:23 PM
202	Money concerns	Once again, certain groups of people who require higher water consumption will pay more despite the need. The bills for natural gas and electricity are very high and just keep climbing. This seems like another method of squeezing more money out of taxpayers instead of spending tax dollars more wisely.	10/13/2019 10:58 PM
203	Generally negative	Like my gas bill 90% of the bill is transporting the gas Would not pay for meter to be installed Like the smart meter said it would reduce our cost but in fact my bill has gone up 25% more	10/13/2019 10:58 PM
204	Money concerns	If the city wants to know about economics, ask them to explain why funds for Cornwall's Infrastructure provided by the province was spent repaving Riverdale a few years ago, when aging water/sewer systems along many older streets are in such disrepair?!	10/13/2019 10:48 PM
205	Generally negative	Again....Go after the renters that dont care! and the landlords that dont fix water plumbing issues in there units! There are way to many out of town slum lords that abuse water repairs that need correcting! Cornwall home owners are not the problem...Way too many are seniors...Enough with the extra tax! Go after the real issues...	10/13/2019 10:10 PM
206	Money concerns	Stop trying to take my hard earned money	10/13/2019 9:47 PM
207	Generally negative	If you want to conserve water for cornwall residents...than stop piping water to Alexandria and other small towns. This shows cornwall has a big water infrastructure to supply cornwall residents!!!	10/13/2019 9:47 PM
208		Comment removed to due inappropriate content	10/13/2019 9:42 PM
209	Money concerns	When will you people realize that tax payers are tired of all this. Every time we turn around someone thinks they WANT TO CHANGE THINGS. Just do the job your voted in to do.	10/13/2019 9:42 PM
210	Money concerns	You want the meters you pay for them. It shouldn't have to be the owners who have to pay for them if the city wants them	10/13/2019 9:14 PM
211	Money concerns	This is ridiculous. Honestly a cash grab. Why are we paying so much for recycled water, filled with fluoride and pharmaceutical crap! Economics? It is economically wonderful for counsellors with no regard for everyday working folk. Economically? it's an embarrassment. So now we watch how the government hungrily licks it's chops waiting to act as it pleases.	10/13/2019 8:58 PM
212	Money concerns	Cash grab	10/13/2019 8:28 PM
213	Money concerns	A waste of money	10/13/2019 8:28 PM
214	Generally negative	Ridiculous !!	10/13/2019 8:18 PM
215	Neutral Nil ?	Only people who waste water should be charged.	10/13/2019 8:18 PM
216	Money concerns	The cost of installing seems counterproductive to reducing costs to the taxpayer	10/13/2019 8:09 PM
217	Money concerns	Not affordable for most people	10/13/2019 7:57 PM

City of Cornwall - Water Meter Survey

218	Money concerns	I already pay a water tax. I pay enough!!!	10/13/2019 7:56 PM
219	Generally negative	No meters	10/13/2019 7:39 PM
220	Generally negative	Leave the water as is.	10/13/2019 7:37 PM
221	Money concerns	A flat rate will be figured if it has not already been calculated. This rate will be at or near my current rate and any water used will be an increase on my taxes again! I do not want to pay a cent for a water meter-city wants it then city can pay for it	10/13/2019 7:17 PM
222	Money concerns	If you want this implemented take it out of your own pocket (City of Cornwall) it's OUR taxes that are already paying for this.	10/13/2019 7:08 PM
223	Money concerns	How about managing our current tax money properly	10/13/2019 6:55 PM
224	Money concerns	Will are city taxes be cut back.	10/13/2019 6:19 PM
225	Money concerns	I am not willing to pay for a meter so that you can take more money from my family. You want to do this and already take taxes then the city can pay for it.	10/13/2019 6:16 PM
226	Money concerns	People already pay a lot for their water usage. Infact I believe there was a recent increase of 4%. That's than double what most collective agreements offer as a raise to match the increasing costs of living.	10/13/2019 6:12 PM
227	Money concerns	If you want meters then that is at the cost of the city not homeowners. Another money grab. If this is being forced on us then it should not cost us for the meter.	10/13/2019 6:10 PM
228	Money concerns	is these meters going to cost the householder money to have them put in or is the city going to put them in at the cities cost	10/13/2019 6:10 PM
229	Money concerns	Can't afford this.	10/13/2019 5:45 PM
230	Money concerns	THE CITY OFTEN FAILS AT PROVIDING ACCURATE COSTS [UNDERESTIMATES] FOR BIG TICKET PROJECTS LIKE THE BENSON CENTER, THE CIVIC COMPLEX BUILT, AND I AM SURE THE ARTS CENTER WILL COST FAR MORE THAN HAS BEEN COMMUNICATED TO CITIZENS TO DATE. i am skeptical that the cost would be a mere 95 a year. THERE ARE TWO OF US IN A HOUSEHOLD BUT WE PAY FOR THREE BATHROOMS AND SINKS BUT USE VERY LITTLE WATER. WE DO NOT EVEN FLUSH THE TOILET EVERY TIME WE URINATE TO SAVE WATER. JUST BECAUSE THE CITY HAS ACCESS TO PLENTIFUL WATER DOES NOT MEAN IT SHOULD BE WASTED. TRY WATER RESTRICTIONS IN MAY TO STOP THE ABUSE OF THOSE WHO WASH THEIR CARS FOR HALF AND HOUR, USE SPRINKLERS GALORE AND WHO HAVE INGROUND SPINKLERS THAT GO ON AND OFF EVERY DAY.... CHARGE RESIDENT S WHO HAVE ABOVE GROUND AND IN GROUND POOLS LIKE OTHER MUNICIPALITIES. \$50 A YEAR. CHARGE THOSE WHO HAVE IN GROUND SPINKLERS \$50 A YEAR AS WELL.	10/13/2019 4:37 PM
231	Generally negative	NO WATER METERS!	10/13/2019 4:16 PM
232	Money concerns	If the city decide to add water meter the city should pay for it. With this the tax will go up every year so where would we be saving, we wont	10/13/2019 3:56 PM
233	Generally positive	We already have a meter in our home, we do not want to pay for everyone else to have one. You should should be responsible for your own use and cost associated with that use.	10/13/2019 3:51 PM
234	Money concerns	Cost of installing them out weighs the advantages. We all ready pay our water bill. Raise it 2% every year	10/13/2019 3:33 PM
235	Money concerns	Just another money grab throw to the average tax payers	10/13/2019 3:25 PM
236	Neutral Nil ?	I already have a water meter, would I still be charged the \$95.	10/13/2019 2:37 PM
237	Generally negative	This is ridiculous. A total con.	10/13/2019 2:23 PM
238	Neutral Nil ?	We use potable water to flush our toilets. Would the city consider providing non-potable water at a lesser expense to our household?	10/13/2019 1:18 PM
239	Money concerns	Many ratepayers will be gone beyond the pall before financial effects are all felt.	10/13/2019 1:16 PM
240	Money concerns	if you want to make improvements and to help the citizens of the city .. start by lowering the property taxes , and lower fees for home improvements ,, permits fees are to high ,, etc ,, stop adding fees to everything	10/13/2019 12:40 PM

City of Cornwall - Water Meter Survey

241	Money concerns	not interested in paying for a water meter program....I pay enough on my water bill now,and property taxes :-(10/13/2019 12:14 PM
242	Money concerns	Should be of no cost. City should pay	10/13/2019 11:54 AM
243	Money concerns	I've lived in a small city with water meters installed and with using the least amount of water it was still 110 dollars a month so that will be quite an increase to what we pay now so ask yourself if you want to be metered	10/13/2019 11:49 AM
244	Money concerns	The only way a metre would work is if you have me a rebate on usage. There should be no base rate . Of I conserve water then I should be rewarded.	10/13/2019 11:45 AM
245	Money concerns	I have a rental and will end up losing money if this is implemented, a low income family of 7 that I provide affordable rental housing for can not afford to pay extra for these costs. And legally, even if I wanted to, I can not increase the rent to cover it, not can I change the lease to make them pay for it. Also, in what world is a town of 46000 people considered a major centre? You folks clearly have delusions of grandeur.	10/13/2019 11:41 AM
246	Money concerns	Assume I can save \$\$ that will pay for the cost of a meter.	10/13/2019 11:34 AM
247	Money concerns	The problem does not lie with individuals, it is a problem when big companies steal a natural resource that is there for all and sell it at a profit. This is just another way oftaking more money from people trying to live in a very corrupt, over governed society.	10/13/2019 11:33 AM
248	Money concerns	We do not want to pay more money and this survey is obviously stacked against anyone who opposes implementing water meters	10/13/2019 11:22 AM
249	Money concerns	Why should a lower income city pay for this? Our taxes are sky high because you do not know how to spend money. This is absolutely ridiculous.	10/13/2019 11:11 AM
250	Generally negative	don't trust you at all to do it right!!!!and it take wasy to long to fix it when you do prove yiu wrong.	10/13/2019 11:04 AM
251	Money concerns	Water meters installation and maintenance is a huge waste of taxpayer money and will result in higher property taxes.	10/13/2019 10:54 AM
252	Neutral Nil ?	Would homeowners be paying for more water usage by apartment dwellers because they wouldn't be metered ?	10/13/2019 10:33 AM
253	Money concerns	Only a small percentage will change their habits. Waste of taxpayers money. But of course you will tell us it is a good thing for us and do it anyways. And like electricity our bills will just go up and up and up regardless of meters or not.	10/13/2019 10:21 AM
254	Money concerns	Just the city way of get more money from the people of Cornwall a lot of us just done have it...	10/13/2019 10:04 AM
255	Money concerns	You want meters in the house, you the city pay for this, not the house-hold.	10/13/2019 10:01 AM
256	Neutral Nil ?	Nil	10/13/2019 10:00 AM
257	Money concerns	If money will be made back within a few years then residents will not need to pay \$95 initially. With such a push against installing these, this extra cost will really set a lot of people off.	10/13/2019 10:00 AM
258	Money concerns	I think it is a waste of 12 million dollars. That money can be spent in better places. People come to Cornwall to retire due to the cost of living is more manageable on a fixed income and adding more stress to them it would be disrespectful. They are our past and that is why we exist today.	10/13/2019 9:54 AM
259	Money concerns	The additional cost would \$95 per year to finance the meter but how much would are actual bill go up based on usage?	10/13/2019 9:53 AM
260	Money concerns	Waste of time and energy. Just another tax grab, stop for petes sake	10/13/2019 9:48 AM
261	Money concerns	3800\$ per block per year seems like a ridiculous amount to pay for this metering project . We could easily spend this kind of money elsewhere on something more productive for the community	10/13/2019 9:37 AM
262	Generally negative	No meters	10/13/2019 9:29 AM

City of Cornwall - Water Meter Survey

263	Money concerns You never only pay for what you use, we will be forced into paying a service fee just for having the meter accessible to your home. Just like my gas meter, I pay a \$30 fee (for example) and I only use \$20 in gas.... so I'm always paying more for my usage, every month of every year. Many of us working class pay an abundance in taxes (for me is on a weekly basis), and we don't our tax credits such as Gst, trillium and child tax credit.... all the while we are paying more and receiving less. This water tax will be no different, we are forced to pay the consumption of our less fortunate tenants (which are rarely conservative) and if you ask me it already cost a fortune for housing whether it be on a renters or homeowners level. The cost of living is become unbearable for the working family unit.	10/13/2019 9:27 AM
264	Money concerns 1. Each house should have received a yearly estimate based on their usage first or atleast based on homes like theres or some examples Family of 4 (pool, large garden etc) house of 1400 sq \$ Single person (no pool) bachelor apartment 20 sq \$ These surveys should not be considered because we dont know what the impact may be individually	10/13/2019 9:13 AM
265	Money concerns I'm not in favor of this at all I already pay close to \$ 100.00 per month when I asked why I pay so much the reply was because I have two bathrooms. I pay enough in taxes so no I'm not in favor of this at all.	10/13/2019 9:07 AM
266	Money concerns Again this is just another tax grab from us who have to pay property tax.	10/13/2019 9:05 AM
267	Money concerns I am concerned about the possibility of having to pay more for water than we are currently.	10/13/2019 9:02 AM
268	Generally negative This will not provide an accurate reading of usage in enough situations to be justified and will only result in unfair billing rates	10/13/2019 8:56 AM
269	 Comment removed to due inappropriate content	10/13/2019 8:54 AM
270	Money concerns \$95 a year for a water meter will be an extra cost to not save and money by reduced use. Taxpayers in Cornwall are already overburdened. Have the big police, fire, ambulance budgets reduced to pay for them.	10/13/2019 8:54 AM
271	Money concerns Money grab.	10/13/2019 8:43 AM
272	 Comment removed to due inappropriate content	10/13/2019 8:43 AM
273	Generally negative I mentioned in the other comments section of this survey that I am not interested in adding another payment to my small retirement pensions. I will be happy with The system we are on now. No changes required.	10/13/2019 8:42 AM
274	Money concerns Hell no I would NOT want to throw me money away on this	10/13/2019 8:12 AM
275	Generally positive Initial capital cost offset by less investment in equipment and infrastructure due to reduction of water usage	10/13/2019 7:59 AM
276	Money concerns I would pay the \$95 if the rate of taxation is significantly reduced by installing the meter. I pay about 3-400% more than I did in my previous home. That is outrageous.	10/13/2019 7:58 AM
277	Money concerns We have already paid for all in our property taxes. If counsel cannot budget and spend withing their budget they shouldn't be on counsel...I'm sure there's lots of money wasted and that the budget is well padded, no need to take more from the people...make due with what you have...it's called BUDGET..	10/13/2019 7:51 AM
278	Money concerns There are people that live on a set income with children that need a bath brush there teeth do dishes come on don't make this happen people can't afford anymore money out of there pockets for a stupid water meterTHINK real goodAND not ABOUT the money THINK ABOUT the money factor	10/13/2019 7:48 AM
279	Money concerns I don't think anything would change for most of usjust another bill to pay .	10/13/2019 7:27 AM
280	Money concerns Trying to suck more money out of us	10/13/2019 7:25 AM

City of Cornwall - Water Meter Survey

281	Money concerns Please provide the actual cost per household that we would be charged to set up the meters!! I believe you are not forthcoming in all your information and as such you are allowing us to make clear decisions. There will be a hefty up front cost for this. I know this because I have family in other communities that have said this. Police the big offenders. You no doubt can tell who has high water consumption. Go down any street on any given day and look for offenders. This is a punishment for residents that are earth conscious and reduce inappropriate activities such as over water usage!	10/13/2019 6:43 AM
282	Money concerns If water metres are going to be mandatory the city should pay for it	10/13/2019 4:45 AM
283	Generally negative If anything cornwall should just put water meters on fast food restaurants. When I used to work at a fast food restaurant we used to waste so much coffee but not only coffee but the water it took to do it. These mulyt millionaire company's are making all the small people of Cornwall pay.	10/13/2019 3:51 AM
284	Generally negative don't compare to natural gas.. their screwing us with transportation /delivery fees .. you would do the same ..	10/13/2019 2:46 AM
285	Money concerns I live on one income this is not feasible for me I'm on a strict budget i have not had an increase in pay for 2 years but Council got a big increase in pay Please spend our money wisely	10/13/2019 2:40 AM
286	Money concerns Would that be \$95 in extra property taxes as well as what ever the water bill would be?? Can't have it both ways!! Payment for the meters, their maintenance and replacement, etc should be part of the water tax bill..... but not so high as to really hurt the low income families.	10/13/2019 12:54 AM
287	Money concerns I absolutely do not agree to number 10! Why should I a tax payer be forced to pay for a program that I do not support, approve of or endorse. If the city wishes to proceed with this program then they should be the one to pay for the meters. Also it is the utmost redundant statement I have heard of having a write off for the meters while then being billed for the meters an amount that I believe the incentive wouldn't cover the \$95 per year cost.	10/13/2019 12:05 AM
288	Already conserve Money concerns We are already conservative with our water usage as homeowners. A meter would just cost us more money. Another added expense to living costs. Not to mention the complications this would pose on us landlords who have signed rental agreements already in place with tenants. There would have to be a new legal form available through the landlord tenant board that would allow us to transfer this new additional cost over to the tenant. Otherwise, the tenants will not be mindful of water consumption being they're not paying for it and we are not further ahead. Especially given the fact of the large number of properties being rented out in Cornwall.	10/12/2019 11:36 PM
289	Money concerns Again a way to legally get more money from the poor that can't afford it.	10/12/2019 10:57 PM
290	Money concerns 12 million on water meters..need to spend money on health care or road repairs instead of taxing more..people can't afford this	10/12/2019 10:41 PM
291	Money concerns I have been paying too much for my water for years. Bill those who consume the water, not Seniors. Charge others, not Seniors your \$95 charge. We have paid too much for years.	10/12/2019 10:24 PM
292	Generally positive I feel I would easily save the \$95.00 a year in consumption if I was billed on my usage. I don't understand the current system. Two people in a house with three bathrooms must use less water and a house with ten people and one bathroom. People aren't like dogs. If there are more bathrooms they don't pee more often.	10/12/2019 10:23 PM
293	Money concerns Sounds like a great idea. However, find the funds elsewhere if you want residents on board.	10/12/2019 10:06 PM
294	Money concerns I dont want to pay a penny more If you want to meter my water. You pay for all the costs involved. I do not consent.	10/12/2019 9:59 PM
295	Generally negative My mom used to say, drink water it's free.... well according to this, it won't be free	10/12/2019 9:51 PM
296	Generally negative Rationing our water supply. Is costly an inhuman.	10/12/2019 9:48 PM
297	Money concerns If you want to implement the installation of water meters in Cornwall, then you can pay for it. Like I said in the previous part of the survey, you will saddle the homeowner with the cost. Another tax grab. Try staying out of our pockets for a change.	10/12/2019 9:48 PM

City of Cornwall - Water Meter Survey

298	Generally negative	Are you for real unless you have a swimming pool most people won't change .We have a large population of seniors who barely use any water at all so you will charge them \$95 more a year ?	10/12/2019 9:33 PM
299	Money concerns	If the city is going to be saving money long term. This would be a financially good decision on their behalf. However, you shouldn't also ask the residents to pay for this project in my opinion.	10/12/2019 9:06 PM
300	Already conserve	I don't believe that having a water meter would help me conserve water, as I already use the bare minimum that I can. Again, reducing the water tax might sway most people in favor of water meters, with the exception of landlords, as some tenants have no regard for their tenants, for those that have an all included rental property. Rental properties that are already all included utilities would have a hard times switching to paying your own utilities, and could really make things difficult for them.	10/12/2019 8:35 PM
301	Money concerns	Why should residents pay 95\$/year to finance the upgrades if the service is intended to save on YOUR operating costs in the long run?	10/12/2019 8:22 PM
302	Generally negative	The \$95 cost should be pulled from Trudeau's carbon tax account..	10/12/2019 8:19 PM
303	Generally negative	I feel that we pay enough fees and texts. I am opposed to metered water	10/12/2019 8:10 PM
304		Comment removed to due inappropriate content	10/12/2019 8:03 PM
305	Money concerns	Why would the cost be per household? I'm a single homeowner. I'm already struggling financially, especially since I have no family to assist with household repairs that usually are done by; husband, father, step-father, etc., etc. I don't believe I should have to pay the same as a 'household' with six people. We both know that 'poor single mothers' will get a discount or price break. How about us 'poor single homeowners'?	10/12/2019 7:52 PM
306	Money concerns	we cant afford to live now	10/12/2019 7:50 PM
307	Money concerns	If this is a city project i believe the citizens shouldnt being paying into it it should be budgetted into the cities budget	10/12/2019 7:37 PM
308	Money concerns	And there it is ,we will have to pay for the installation of the meters every year yep another added cost to home owners	10/12/2019 7:35 PM
309	Generally positive	City residents must do their part to conserve water	10/12/2019 7:33 PM
310	Money concerns	Pensioners are having a hard time to make ends meet now. We cannot afford to add another \$95 on top of all the other taxes we pay now. I wouldn't know where to get the money. Our pensions don't go up enough to cover the cost of living on the necessities we have now.	10/12/2019 7:25 PM
311	Generally negative	What are you doing with our city. Time to elect a new mayor and councillors	10/12/2019 7:23 PM
312	Neutral Nil ?	Get better jobs	10/12/2019 7:14 PM
313	Money concerns	Find another way of paying for these meters if you're determined to install them. I pay too much in city taxes already compared to other cities. Enough!!	10/12/2019 7:13 PM
314	Money concerns	If the city wants these meters then the city must pay for them. Our taxes are high enough..	10/12/2019 7:12 PM
315	Generally positive	Yes, I would be willing to pay for it if industries, hotels and restaurants were paying their fair share	10/12/2019 7:11 PM
316	Neutral Nil ?	Would the meter be red manually or rf	10/12/2019 7:09 PM
317	Money concerns	Cost of installation, cost of maintenance long-term, increased workload on staff...questionable water savings(less usage=more flushing to maintain quality....etc.Meters have proven problematic in other towns.As a tax payer I say no to metering.	10/12/2019 7:07 PM
318	Neutral Nil ?	I use the amount of water I use!	10/12/2019 7:04 PM
319	Generally negative	Leave it alone	10/12/2019 6:49 PM
320	Money concerns	So you want people to pay yearly for the initial costs of a system that will end up costing them money every month. Think again.	10/12/2019 6:48 PM

City of Cornwall - Water Meter Survey

321	Money concerns These programs shouldn't cost the homeowners any more . The cost of living is at an all time high and having 100\$ tacked on to a average taxed city would suck . That being said public programs canvassing and offering solutions would be a job creation and incentive for homeowners to receive discounts on low volume water filters ,shower faucets and sink filters.	10/12/2019 6:45 PM
322	Money concerns I pay more than my share already.	10/12/2019 6:34 PM
323	Generally negative Your survey questions are all aimed at getting the answers you're hoping for. Maybe ask better questions and share all the information instead of a survey that is designed to get the response you're hoping for, which is to install water meters. City of Cornwall is really losing respect of its residents lately. Way to go!	10/12/2019 6:31 PM
324	Money concerns I'm a single parent and \$100 more for water is not in my budget. Our household would not benefit from water meters.	10/12/2019 6:24 PM
325	Money concerns Again, if the city is looking at savings they should be responsible for the capital investment. Tax payers are not willing to pay another \$950, based on question 10, to help the city conserve water. Question nine, associated charges, also makes me question why there would be other charges aside from metered usage. Take the cost of water treatment, delivery and administration and divide it amongst usage amounts. I do believe that savings need to be passed to the tax payers but am doubtful residents will realize all the savings. Our property tax rates are high enough and this detracts people from Cornwall even tho if our property values are low. I would not be willing to pay additionally for the meter.	10/12/2019 5:49 PM
326	Money concerns I already have a water meter installed at home. No need to continue paying for it to get everyone else on board.	10/12/2019 5:45 PM
327	Money concerns Once again... limiting my life... im already paying too much for services not rendered...then you want to charge me another 95\$ a year... No Thanks!!!	10/12/2019 5:44 PM
328	Money concerns The city needs to finance its own projects and stop adding it to taxpayers. It's called budgeting programs with the money you have .. we are taxed more than enough already. You could start by putting water meters on all new builds and implement meters in older homes in sections on an annual basis. Again budget annually for it!	10/12/2019 5:37 PM
329	Money concerns this would only work if you had escalating costs for the consumer as they use more then the lowest user	10/12/2019 5:24 PM
330	Money concerns Cornwall has a disproportionately large population of low-income residents. Many are struggling to pay their bills as it is, increasing the cost of water will take money from vulnerable individuals and leave them less to pay for other essentials like food and heat. I will not support any plan that does not ensure that people who are already struggling will not be unfairly impacted.	10/12/2019 5:14 PM
331	Neutral Nil ? Thank you for providing the survey, it was very informative.	10/12/2019 5:14 PM
332	Generally negative I do not over use and waste water I even limit washing my cars As far as I am concerned meters are far from accurate and Ther is no where it can be mounted and if so it deffinatly would not be at my cost	10/12/2019 5:08 PM
333	Money concerns I will not pay for you to implement something that will cost me more money Anyways	10/12/2019 4:56 PM
334	Money concerns We are paying enough taxes right now. There is no need to increase the amount we pay. Our property tax rates is one of the highest in the province.	10/12/2019 4:52 PM
335	Generally negative See earlier comments. We do not believe this water meter strategy will reduce costs. In fact, we believe the City will recover via increase rates and taxes if necessary. We are not in favour.	10/12/2019 4:51 PM
336	Generally negative They installed a water meter at my house in Cornwall when we moved here 5 years ago. They had to dig up my driveway because the main water valve broke. Then the next year they had to do it again because my pavement sunk in. Now a have a nice patch in my driveway. Have you ever thought how much this is going to cost the town if they run into problems like that. There is a lot more old water valves in town that have never been tried. Do not try to raise your taxes after because you had problems and it costs a fortune. I will be one of the first to make a complaint that i told you what was going to happen. I am not interested in financing this program for 10 years on top of the amount that I am already paying for my water bill.	10/12/2019 4:51 PM
337	Money concerns You are just creating more costs, it is not needed.	10/12/2019 4:43 PM

City of Cornwall - Water Meter Survey

338	Neutral Nil ? How would you collect payment for the meter program. Not everyone in town can afford another bill. Would you add the payment into the taxes? From the wording of the questions, it seems you have already decided to implement this program. If the current system is working, why change it?	10/12/2019 4:30 PM
339	Money concerns If the city wishes to force water meters on us, the city should pay for it with existing funds. If the city does not have the means to implement this system, then the system shouldn't be implemented.	10/12/2019 4:17 PM
340	Money concerns No charge to taxpayers .. too expensive .. leave it alone	10/12/2019 4:09 PM
341	Money concerns I lived in a town that had water meters. The costs continually went up year after. The savings to the city of Cornwall would only come out of the pocket of homeowners.	10/12/2019 4:09 PM
342	Money concerns The \$950 per unit installation fee seems exorbitant. My house already has a meter which I was told was a \$150 value. It was provided free of charge by the city and installation only took about 20 minutes. I agreed to the installation because I was told that I would not have to pay for it later when it became mandatory. I would therefore want an assurance that I will be exempt from paying the \$95 for 10 years.	10/12/2019 4:09 PM
343	Generally negative I want to use as much water as i need....	10/12/2019 3:44 PM
344	Money concerns Find another way to raise money and make water consumption an issue everyone can get interested in.	10/12/2019 3:36 PM
345	Money concerns If the city is going to save that much money with meters, I don't understand the logic of the customer having to pay for them.	10/12/2019 3:23 PM
346	Money concerns I feel we are paying enough in water taxes.	10/12/2019 3:14 PM
347	Already conserve Money concerns We are two in the household,we feel we don't use much water as do other household,why should we pay for a water meter. Water meter charge plus usage will add more than what we are paying now.	10/12/2019 3:13 PM
348	Money concerns If city wants to monitor my water usage they should be paying for the water meters!!	10/12/2019 3:13 PM
349	Money concerns I hesitate to support the full implementation until I know how the costs will affect the most vulnerable among us. Although we can afford the 95\$ per year for 10 years, I'm not sure that all Cornwall families can do the same.	10/12/2019 3:04 PM
350	Generally negative No. I do NOT want metered water. I believe that it's more economical to leave it the way it is now. Why change it? DUMB IDEA!!	10/12/2019 3:04 PM
351	Money concerns Water meters will cost home owners much more than they are paying now	10/12/2019 3:03 PM
352	Money concerns People who are on a fixed income will have to pay something extra and many will not be able to afford it even at \$95 a year	10/12/2019 2:38 PM
353	Money concerns Shouldn't have to pay for installation	10/12/2019 2:32 PM
354	Money concerns I'm on a fixed income and it is another form of tax which will take away any possible savings.	10/12/2019 2:30 PM
355	Money concerns This is just another tax I can do without. No thank you.	10/12/2019 2:21 PM
356	Neutral Nil ? nnone	10/12/2019 2:20 PM
357	Money concerns cost of 950 over 10 yrs seems high. we already have one.	10/12/2019 2:13 PM
358	Money concerns This is a tax grab that will impact large families... water is a necessity of life and it should be provided for free	10/12/2019 2:03 PM
359	Generally negative The 12.000000 cost is a one time cost to the city and taxpayer it is not taking into consideration of future serving and at what cost for the meter. There has been no information on infrastructure leaking . One instance was the major leak on the Queen st area if you are to consider the facts please provide the taxpayers all the facts	10/12/2019 1:52 PM
360	Neutral Nil ? I believe the questions in this survey are loaded to point answers towards yes without thinking.	10/12/2019 1:16 PM
361	Money concerns I find the cost kind of high - having had a water meter at my previous residence and being a very conservative person I did not see the difference in the cost.	10/12/2019 1:14 PM

City of Cornwall - Water Meter Survey

362	Generally positive We need to factor in industrial use of water and the cities own practises such as washing down city streets (alternate ways of cleaning the streets would be more of a genuine conservation effort. Washing down of the cities pathways to remove goose excrement is essential and needs to be even more frequent for the health safety and positive enjoyment of our wonderful waterfront	10/12/2019 1:10 PM
363	Neutral Nil ? See last comment.	10/12/2019 1:08 PM
364	Money concerns Like we would want to \$950 and be build more every months seriously NO!!	10/12/2019 12:54 PM
365	Money concerns This city has had a population of approx. 46,000 people for the last 100 years... why? There are no jobs, a great deal of the residents who live here work out of town. They live here because it is affordable. The city is taking away privileges, jacking up costs and taxes to the point people are moving away. The only drawing card for people to live here is because it is affordable and the city is slowly taking that away. Lets face it, this is not about conservation, its about the dollar. The last municipality I lived in installed electrical meters which was going to save everyone money. I was hardly ever home and when I was I did laundry etc. during off peak hours - for some odd reason I was payer more than I did before the meters???????? I understand the city needs money to function but bleeding everyone dry is not the way to do it. We need jobs!! Good paying jobs. Instead of worrying about cigarette butts on the bicycle path, back yard campfires, parking on the street for more than 24 hrs etc.... LETS GET REAL!!!! Lets get industry into the city, lets get major corporations to invest in the city, lets do partnerships... all of this will bring money into the city instead of gauging the little guy left, right and center... the City is going to price itself right out of the market and more and more people will move away.	10/12/2019 12:47 PM
366	Money concerns Has the City of Cornwall investigated alternative funding? https://www.infrastructure.gc.ca/plan/about-invest-apropos-eng.html There are other provincial/federal funding opportunities out there as well. Confused -if the meter program has resulted in a saving that exceeds the initial investment, why would tax payers fund as well?	10/12/2019 12:42 PM
367	Generally positive All in favour as long as we don't have any increase in present water and sewer rates, an a decrease would be even nicer.	10/12/2019 12:25 PM
368	Money concerns Would the city pay for any of the costs associated with installing water meters, or would the homeowner/tenant be solely responsible? My water bill is already high and climbing each year. Would the cost of meter installation be added to that, or if we're getting rid of the charging by number of taps method, would we be starting from scratch with a completely different and fairer method?	10/12/2019 12:21 PM
369	Money concerns Would there be an option to pay the 95.00 per year up front so that could be seen as an benefit when selling your home? Or for the 10 year option to be reduced to 5 years as well so that citizens have a choice on how quickly they can pay off that bill.	10/12/2019 12:09 PM
370	Money concerns Water meters installation would cripple us financially even more .We have a one income household which is fixed. Out total income is 12k yearly due to disability. It is the only income and as it is, and it is extremely difficult to meet our usual monthly and yearly bills and financial obligations. Water meters would be detrimental to us as a whole.	10/12/2019 12:08 PM
371	Already conserve Adding \$95 per year over 10 years for meter installation would negate any potential savings in this household as we already are careful with our use of water.	10/12/2019 11:55 AM
372	Generally negative Meters a lot fairer than taxes on the number of taps. Because I have 2 bathrooms doesn't mean I use twice as much water.	10/12/2019 11:36 AM
373	Money concerns If the savings is going to be in the millions why can't the city pay for installation/cost of the water meters?	10/12/2019 11:35 AM
374	Money concerns A lot of people in Cornwall can not afford the extra \$100 a year as they are in a dire financial situation already. Everything keeps going up, up, up but salariesare not keeping pace. Heaven help those on pensions or disability etc.	10/12/2019 11:18 AM
375	Money concerns Taxpayers in this town tired of political rhetoric, city council needs to tighten up their spending of our money just as we struggle with our wallets to make ends meet. Such overinflated costs of everything.	10/12/2019 11:16 AM
376	Money concerns This metering MUST apply to all residential (i.e rental apartments/buildings). We have aunit that uses about 1/10th of our household water but costs, absed on your current formula, about 4 times more. We have to pass that on to renters so making units that less affordable or less money for landlords to do upkeep etc. to make a better, healthier city.	10/12/2019 10:53 AM

City of Cornwall - Water Meter Survey

377	Money concerns To impose an additional cost on the consumer is inexcusable. This would be hitting the consumer twice. This only shows that the city is doing something wrong with its budgeting and planning.	10/12/2019 10:53 AM
378	Money concerns I have owned where we had water meters and the cost was ridiculous. We had the meter checked and toilets and everything else checked and they couldn't understand why our bill was so high. We watched everything we did to conserve water. Our bill was \$300 every three months and that was crazy. So they couldn't figure out what was wrong and we got stuck paying the bills.	10/12/2019 10:46 AM
379	Generally negative If the city wants to install the meters and benefit financially from them they should pay for their installation.	10/12/2019 10:41 AM
380	Money concerns It's just another bill, not all house holds can afford another bill monthly. There are already other bills that make it hard to live with the the cost of minimum wage.	10/12/2019 10:35 AM
381	Money concerns People will always use the same amount of water. Landlords should not be punished for the amount of water their tenants use. There will be a cost to install and maintain and track and bill. The cost far outweighs any savings. Our water costs are currently quite reasonable.	10/12/2019 10:15 AM
382	Money concerns But unfortunately, low income seniors cannot afford another "life bill" in their lives	10/12/2019 10:05 AM
383	Money concerns Home owners bills are high as it is and would only make them sell there homes as a result. Water should not have to be paid for.	10/12/2019 9:55 AM
384	Money concerns If I understand this correctly you want us to pay for water plus pay \$95/ yr per household to make the change. For 10 years. You do realize in 10 years you won't stop charging that \$95. Basically you are lying to the Corneallites. Besides I just wasted my time doing this survey. You have already made the decision. The change is probably already in the works. This survey is just a way to let us think we have say. Well played for the trusting people	10/12/2019 9:53 AM
385	Money concerns An unaffordable program. Look at the average household incomes of the population. Seniors, odsp/ow per capita. This does not make fiscal sense. The average tax player already struggles. The municipality already abused the citizens with unrealistic costs for services provided (permit cost etc).	10/12/2019 9:25 AM
386	Money concerns I already pay too much in taxes, water, sewage etc... I may want to go back to using my well.	10/12/2019 9:17 AM
387	Generally negative NO	10/12/2019 9:02 AM
388	Already conserve To different to monitor in condo style buildings! Plus the fact that I already am conscious of my water usage!	10/12/2019 8:59 AM
389	Money concerns If the city is going to save money, why raise taxes again?	10/12/2019 8:55 AM
390	Money concerns Another hidden tax of \$95.00 per household on top of water tax and also consumption. Perhaps everyone is allotted a certain amount of water per year and those that go over investigate why, or charge them for the overconsumption. You are already taxing us enough on water and the filtration system by increasing it more in tax dollars you would chase away more incentives for people to settle in Cornwall. And also big business but we know they get subsidies already if they want to do business in Cornwall. The residents are paying enough and we are expecting to pay extra for carbon tax we don't need to have this piled on all at once. Cornwall's problem is that there are not enough housing that could allocate new comers because the homes are not fit to live in. Put pressure on landlords to fix up these unlivable homes to standard condition.	10/12/2019 8:54 AM
391	Neutral Nil ? Est-ce que les commerces seront aussi touches par ces mesures?- et si non, pourquoi pas?	10/12/2019 8:38 AM
392	Money concerns Would the \$95.00 add to the amount we now pay for our water bill if so I think that would be expensive.	10/12/2019 8:36 AM
393	Neutral Nil ? Your survey is backwards. You have withheld critical information until now.	10/12/2019 8:35 AM
394	Generally negative you want to save money continue installing in new homes leave old areas the way it is	10/12/2019 8:29 AM

City of Cornwall - Water Meter Survey

395	Generally negative	1. Inciter les citoyens à la collecte d'eau de pluie pour les utilisations extérieures (jardins, piscines, lavages de voitures, etc) ou des toilettes serait un début moins couteux; 2. Interdire l'arrosage de pelouses en été; 3. Les estimations restent des estimations et en bout de ligne, les frais augmentent habituellement beaucoup comparé à ce que l'on avait 4. La population qui vit avec l'aide sociale aura encore plus de difficultés à subvenir aux besoins de leur famille, ainsi que plusieurs travailleurs avec des revenus très limité.	10/12/2019 8:29 AM
396	Money concerns	Adding \$95 in addition to the annual cost of the water, brings the the price right back to what it was initially.	10/12/2019 8:16 AM
397	Generally negative	if someone is a renter the landlord's going to jack it up do you think he or she is actually going to go to each tenant and tell him what their usage is no he's just going to give you a blanket amount that you have to pay and it may even exceed the amount that we actually use know this is not beneficial I don't hear you screwing homeowners over you're screwing the tenants that rent from those homeowners	10/12/2019 8:09 AM
398	Money concerns	I pay enough tax on water property and everything else what do you think will happen to the apartments that people lives in there rents will go up cause landloard will have more to pay for think about it leave things the way they are	10/12/2019 8:07 AM
399	Money concerns	In theory, the City should use the money saved from infrastructure to finance the metering system themselves.	10/12/2019 8:03 AM
400	Generally positive	I think this proposed water meter program is absolutely the best one for Cornwall.	10/12/2019 7:43 AM
401	Money concerns	With all the statistics you provided I feel the City (staff) have already made up their minds. If water taxes go down they will go up somewhere else . The savings have been highlighted but the cost was not provided or perhaps I didn't see it. Thank you for the opportunity to comment.	10/12/2019 7:42 AM
402	Generally positive	Water meters should be implemented to reduce waste and residents be charged for actual consumption.	10/12/2019 7:28 AM
403	Money concerns	I think I would end up paying more for using less water.	10/12/2019 7:19 AM
404	Generally negative	Still the same BULL! To INCREASE homeowners taxes! TOTAL SCAM!	10/12/2019 7:13 AM
405	Money concerns	if I was to conserve water any more then I have you people will find a way to tax me more with or with out Meters	10/12/2019 7:09 AM
406	Money concerns	Tax grab	10/12/2019 7:05 AM
407	Money concerns	Can't afford it. Life is too expensive as it is now	10/12/2019 7:04 AM
408	Neutral Nil ?	nil	10/12/2019 7:02 AM
409	Money concerns	I think households already have enough costs associated with them that it would be a shame to increase the cost of living at this point. People are already struggling. And I don't think the city needs to be taking on anything that would cost this much	10/12/2019 7:00 AM

City of Cornwall - Water Meter Survey

410	Money concerns How much is the city lacking in income with the method we now have in place? 100.00 per year, per household is a lot, and if only half of that was charged, and no meters installed, you would save the 12 million needed for the installation right? So according to these figures, the city would save the 12 million and collect from each household another amount of income, just by increasing the existing bill per household. I believe that one should look at how much on average, households with meters pay more than without, and let us know what that figure is. Seems to me, that we could reach the same outcome, without spending the 12 million. It is fine to make the these statements of saying we are the only city left almost in Ontario without meters, and how much more more they bring in to the city coffers, but we need to know how much more on average each household is actually having to pay more with the meters than without. Maybe take 50 households in a city with meters and 50 in our city. Of course one would need to allow for the same number of people in each of these. Wanting us to make a decision without knowing the income from houses with and houses without, is not the same. So what I am saying is, I would like to know, that after a survey is taken on houses with and without...how much more it would cost me. I am almost convinced, that a small increase to what we are paying, and not spending the 12 million would be a better route. It may even be possible from what I use in water, that the city may lose income with a meter on my house and yes you may collect more from another house. In the end a small increase and no spending on meters, would go a long way. Besides the meters are ugly. The 12 million doesn't even seem like it would cover that cost. Buying meters, digging and installing them, replacing the pavement I'm sure will be done etc. From what I have seen from our city planning estimates to have work done, that is usually the case if I remember right. It may be the cost a the present time...maybe but likely this job will only start in another couple years, and take a while to get done. Anyway you asked...	10/12/2019 7:00 AM
411	Money concerns The estimate for the equipment will go way over budget	10/12/2019 6:45 AM
412	Generally negative If this is something the city wants, let THEM pay for it. Next thing you know, we'll be paying for health care. Ridiculous. Terrible terrible idea.	10/12/2019 6:34 AM
413	Money concerns It's your cash grab, you pay for it.	10/12/2019 6:26 AM
414	Money concerns Time to move to the country and be on a well , I'm broke already and this will make it harder on family	10/12/2019 5:08 AM
415	Money concerns The middle income will continue to pay for everyone. This town has a very high welfare roll who again will pay for their carelessness. Do not wonder why some of the rents are higher now only to recoup many losses and now you want to introduce meters...at who's cost again.	10/12/2019 4:41 AM
416	Money concerns taxes in cornwall are high and enough is enough	10/12/2019 4:38 AM
417	Money concerns Don't agree just more money the tax payers have to pay! Wages don't go up!!!	10/12/2019 2:22 AM
418	Money concerns We should not have to pay to install meters so the city of Cornwall can bill us on our usage.	10/12/2019 2:22 AM
419	 Comment removed to due inappropriate content	10/12/2019 2:15 AM
420	Money concerns Stop raising taxes it's not broke don't fix it spend our tax money on actually improving the city instead of pushing people away	10/12/2019 1:56 AM
421	Generally negative No! No! No! I am not financing your stupid projects, manage your money properly instead!	10/12/2019 1:45 AM
422	Generally negative I'm tired of this city council thinking they should impose ideas on its citizens that have already proven in the past to be too expensive to impose and doesn't provide the results necessary	10/12/2019 1:45 AM
423	Money concerns See previous comments. The city will lose money overall and lose the ability to properly predict revenue.	10/12/2019 12:14 AM
424	Money concerns Water is already being paid for, installing water meters will just add more cost to everyone, it is a bad idea	10/12/2019 12:04 AM
425	Money concerns I believe our high taxes already cover with the price of the initiative.	10/11/2019 11:46 PM

City of Cornwall - Water Meter Survey

426	Money concerns Again we already minimize our water consumption If you will save lots of money after the initial investment why would we pay for that initial investment over the next 10 years	10/11/2019 11:42 PM
427	Money concerns If millions of dollars are saved by the city by installing water meters, why would you ask if we are willing to pay \$95 per year over 10 years? That's \$950 per household and would make those who already do their best to conserve water pay that much more.	10/11/2019 11:38 PM
428	Generally negative I don't think metering water is going to be fairly done until the city's plumbing/waterworks is updated. I dont want to pay for water I'm not consuming because the waterworks leading up to my house may be old and faulty.	10/11/2019 11:25 PM
429	Money concerns I do not want to pay any more taxes for this implementation! Find a way to pay it with what you get now....we pay enough taxes for such a small city!	10/11/2019 11:24 PM
430	Comment removed to due inappropriate content	10/11/2019 11:02 PM
431	Money concerns We can spend the money elsewhere	10/11/2019 11:00 PM
432	Generally negative Bad idea	10/11/2019 10:50 PM
433	Generally negative Not intrested	10/11/2019 10:47 PM
434	Money concerns This program will hurt large families could use their money in better places. Small families may not use as much water but any savings that might be had will most likely be lost paying for meters. Your survey is asking questions to solicit the responses you want. Next time be honest when asking your CITIZENS for input	10/11/2019 10:45 PM
435	Already conserve If we already monitoring and controlling and limiting our usage of water how would having a meter change our consumption as it is already low. You can't use any less than what we are using now and could end up being charged more because of having a meter.	10/11/2019 10:36 PM
436	Money concerns I don't understand the estimated cost of \$95 per year for 10 years to implement a water meter program. If I have the meter installed and pay for the water I use, why should I pay an extra \$95.? That makes no sense to me.	10/11/2019 10:30 PM
437	Money concerns perhaps a lower rate per annum over a longer amortization period would be better for the average household	10/11/2019 10:30 PM
438	Already conserve We already work to conserve water without meters, leave well enough alone!	10/11/2019 10:29 PM
439	Money concerns There are many seniors and low income families here. I think that an added cost would cause these residents hardship.	10/11/2019 10:06 PM
440	Money concerns Not willing to pay a yearly fee so you can bank roll a program that is clearly only for the city's benefit. Homeowners are taxed enough already.	10/11/2019 9:54 PM
441	Money concerns I think the installation of water meters will create a lot of issues for young families and seniors. Water consumption is necessary to keep up good health. Also, the proposed installation of water meters will certainly create hygiene issues. Water meters will force people to use less water simply to save money at the expense of living well. This will change our lives drastically.	10/11/2019 9:47 PM
442	Neutral Nil ? So there wouldn't be anymore water tax bills if people have to pay a meter?	10/11/2019 9:44 PM
443	Money concerns I don't believe that the water meters will save us money. All it will do is charged more. Do not install water meters. This city is already expensive to live in.	10/11/2019 9:41 PM
444	Generally negative City Councillors you are as usual dreaming	10/11/2019 9:41 PM
445	Generally negative this information (stated above) was known many many years ago. Poor planning, communication and shoddy implementation has created what you have now. This will take several decades to correct. more emphasis on roads repair and by-law enforcement would be a better use for the \$12 MILLION!	10/11/2019 9:34 PM
446	Money concerns It's difficult to tell....if the City goes ahead with the project, the homeowner will have no choice but to pay. We are only 2 in the household; I would hate to be a family of 5.	10/11/2019 9:24 PM
447	Money concerns Who is going to maintain and pay for break downs, repairs. It will be the same as the gas bill, the less you use the more you pay for delivery and storage.	10/11/2019 9:16 PM

City of Cornwall - Water Meter Survey

448	Money concerns Cash grab. We will pay way more for water and it will continue to go up. Government is always out to take more from the little guy to make sure they have great benefits and pensions while we are herded to pay more tax.	10/11/2019 9:13 PM
449	Money concerns There are a lot of underprivileged people in Cornwall and doing this will add one more bill they can't pay! Not fair. Just stop watering the grass and lawns will help. You don't see people watering their lawn in ottawa	10/11/2019 9:06 PM
450	Money concerns Provide an option to pay up-front. What is the return on investment time.	10/11/2019 8:59 PM
451	Generally negative I used to live in a metered neighborhood. My water consumption has not changed now versus before	10/11/2019 8:57 PM
452	Money concerns If I have to have a meter it should not be funded by me also, that's what my current water bill and taxes are for!	10/11/2019 8:54 PM
453	Generally negative I think this is a stupid idea why try to fix what isent broke who thinks up these ideas cornwall city comes up with?	10/11/2019 8:52 PM
454	Money concerns It would be unfair to make homeowners pay for such meters as they are most likely not welcomed. My suggestion would be to phase in the use of water meters via making it a requirement for new construction, as well as anytime a plumber is required to redo the main water lines for a property.	10/11/2019 8:39 PM
455	Money concerns Doubtful that \$95 annual increase will be well received by majority of householders unless it could be demonstrated that savings from conservation methods could potentially offset the increase. (i.e. if my current annual water tax bill is \$900 and it remains \$900 + \$95 after meter installation even with water conservation methods employed then why would I be in favour of that).	10/11/2019 8:38 PM
456	Generally negative Our treatment plant has sufficient capacity to serve Cornwall so why spend millions for a system that we don't need?	10/11/2019 8:28 PM
457	Money concerns As per the response in Part A of the Survey. It seems that the decision has already been made for the public to pay for water meters to have clean water supplied, the city not wanting to foot the bill anymore. Will taxes decrease as household have to pay now for water consumption. I wonder if the financial windfall coming in from water meters will be used to up grade systems or be given as Increased Raises for a job well done in getting public to pay?	10/11/2019 8:28 PM
458	Generally negative I'd rather pay more to not have these meters at all	10/11/2019 8:26 PM
459	Money concerns I CANNOT AFFORD THAT!	10/11/2019 8:13 PM
460	Generally negative We already have a problem enticing business to come here and stay here so add water meters on top of high taxes and I can see many leaving town and going else where or not bothering to even open up a business here.	10/11/2019 8:11 PM
461	Money concerns It may conserve water because the people who waste water but it will cost people who do not waste water a lot more than we are paying now	10/11/2019 8:11 PM
462	Money concerns While I agree that metering water is an excellent idea, I do not think, particularly given the exorbitant cost of water taxes presently, that customers should have to bear the brunt of the cost.	10/11/2019 8:06 PM
463	Money concerns It is a waist of money as well as a huge cost to the City and taxpayers who are already one of the highest taxed cities in Ontario. You want growth then this is a backwards solution. I will move to another city	10/11/2019 8:03 PM
464	Money concerns This survey is designed to get the answers you want. You state average usage figures but nothing about cost. I lived in Guelph (lowest usage stated) but I paid more 20 years ago than the Cornwall taxes are here. Of course you will recoop millions over 10 years because the price per household will go up. Also how are landlords going to split the costs among the tenants? Lastly.....how dare you ask us to pay for the meter installation. Aren't we being taxed enough? In 10 years when the investment is paid are you going to give our \$95/mth back? No, I didn't think so. All I can say is that the current counsellors had better start looking for another job.	10/11/2019 8:02 PM
465	Generally positive If water meters come to the city of Cornwall, then a rain barrel program, as well as other water saving measures should be provided to residents.	10/11/2019 7:58 PM
466	Money concerns Pay yourself for it. I already pay enough taxes and get very little benefit from it.	10/11/2019 7:57 PM
467	Money concerns The cost of meters far out weights the savings.	10/11/2019 7:56 PM

City of Cornwall - Water Meter Survey

468	Money concerns	I feel it's just another way to take more money from the tax payers. Stop this please.	10/11/2019 7:48 PM
469	Already conserve Money concerns	Simply can't afford the extra expense. I have a large family and we conserve as much as possible.. We do not water out grass or wash our cars. We have damned in our toilets and reduced the water pressure on our taps.	10/11/2019 7:47 PM
470	Money concerns	why should we pay for the installation over a ten year period if we don't want it. Let the government Federal or Provincial that gave the city grants for the upgrade of the City water system or sewage system give grants for installation. City properties privately owned should not pay for another tax grab. If the City wants metres install them on City property only, all city owned properties including out buildings pools, arenas and washrooms, or install pay toilets in the arenas and other City buildings to help pay the rising water bill. Go after some other revenue like bringing in industries that pay good wages to help offset rising costs. Police and Fire Departments are a hell of a lot higher in Cost. I would rather pay a quarter (Loony) to use a public washroom if it was clean than have to ask my neighbours to pay more on a metre to cut back on rising water costs.	10/11/2019 7:47 PM
471	Money concerns	People can not afford any more cost witj taxes and cost of living people can not afford anymore cost in any form.	10/11/2019 7:46 PM
472	Generally negative	Don't like this water meter system, had it at our last house in Long Sault.	10/11/2019 7:42 PM
473	Generally positive	I eager await the implementation of metered water. Sign me up!	10/11/2019 7:40 PM
474	Money concerns	Stop trying to make money on your people! There is nothing economic about forcing someone to put something in their home so you can charge them for it. It's highway robbery.	10/11/2019 7:40 PM
475	Generally positive	Water should be a basic human right; we all need it to live so charging for it is kind of a ridicukousnotion. However, with water conservation in mind I am ok with paying to keep our planet healthy.	10/11/2019 7:38 PM
476	Generally negative	I pay over \$6000 per year in taxes. Find savings elsewhere to pay for it and don't put it on my bill. Taxes are way to high for what services we get.	10/11/2019 7:37 PM
477	Neutral Nil ?	We rent, so who would pay this, the landlord or tenant	10/11/2019 7:33 PM
478	Money concerns	I would be in favour of financing the programme, but not at this level.	10/11/2019 7:29 PM
479	Generally negative	as I said people use what they want and we are sufficient taxes now LEAVE ALONE what is not broken...	10/11/2019 7:29 PM
480	Money concerns	I am not willing to pay anymore than I currently do for my water and I currently pay \$100/month nor am I willing to foot the bill to implement a metered program.	10/11/2019 7:22 PM
481	Money concerns	So Cornwall has \$12M to implement this! Hahaha no that's ridiculous. We aren't run as efficient (policing & fire services are paid higher than average Ontario cities) as other cities, and do until then maybe we should be putting that money elsewhere.	10/11/2019 7:15 PM
482	Money concerns	As long as the investment is \$95 and no more, this seems like a more than reasonable investment. It's the financial burden people are concerned about, not the environmental/conservation obligation.	10/11/2019 7:13 PM
483	Money concerns	This is just another amount of money families already living pay check to pay check will have to try and find, people that have there mortgage paid, now have a go into debt again just to take a shower. What a money crabber for the city. Thumbsdown	10/11/2019 7:13 PM
484	Money concerns	Does the city want even more people on the streets than there is now?? Who do you think is going to be paying all these extra costs? The majority of residents on Cornwall are lower middle class, and below... welfare and ODSP are the main industries in this city... so now the city wants not only to install water meters which have been proven to be faulty, but also to raise the costs of living in this city by not only \$95 a year but also now the tenants will be on the hook for the water meter, like they are for electricity and gas... you might as well start a tent city, cause it is going to be needed!	10/11/2019 7:11 PM
485	Generally negative	Do not do this!! Expensive, inaccurate and ridiculous!	10/11/2019 7:11 PM
486	Money concerns	Seniors on a fixed income!!!! We do not need more taxes!! We cannot afford it! City taxes are very high! Do not do this!!	10/11/2019 7:09 PM
487	Money concerns	Funding of the program should be offset by the savings the city will save	10/11/2019 7:08 PM

City of Cornwall - Water Meter Survey

488	Money concerns There is no indication in this survey that implementing water meters in Cornwall will actually reduce an individual household costs of drinking water, all that is defined is a \$95.- per year increase in that cost for 10 years and then the ongoing maintenance. It's also not clear if additional monthly meter reading costs are required which is a new addition to today's cost.	10/11/2019 7:04 PM
489	Money concerns We have the new tankless water system which we paid a lot for. We need to run water before it gets hot. Do I want to pay extra for this? Absolutely NOT! WE PAY ENOUGH TAXES ALREADY!	10/11/2019 6:53 PM
490	Money concerns More and more fees good thinking, that is all you can come up with. Water meters come in and I will move outside Cornwhele and dig a well, your gonna do what you want regardless! Ciao	10/11/2019 6:51 PM
491	Money concerns If the city implements a citywide water meter program for 95\$ per house for 10 year is ok, if this bring my water taxes down 95\$ per year.	10/11/2019 6:46 PM
492	Money concerns Just maybe water rates would be higher, if everyone is conserving water and are paying less somebody has to pay for the infrastructure...	10/11/2019 6:45 PM
493	Money concerns I love the use of the word "estimated ".The idea that you expect me to believe the estimated cost is only 12 million dollars is hilarious. What is the estimated cost of maintenance, replacement of broken meters? How much of a tax increase will be needed to train and hire personnel to read these meters? Where are the studies that show the effectiveness or ineffectiveness of these meters?	10/11/2019 6:43 PM
494	Money concerns Not willing to pay anything for installation, we already pay to many taxes	10/11/2019 6:42 PM
495	Money concerns The city gets enough of my household income for the taxes the collect. The services they provide with said taxes are less than par. I think the council should stop comparing us to the GTA. We are a small town with the majority of population just barely keeping our heads above water.	10/11/2019 6:40 PM
496	Money concerns With water meter you may not increase the price. But you could jack up the price on sewer charges, that would defeat the saving with water!☹️	10/11/2019 6:34 PM
497	Money concerns I am not sure the water usage figures per customer for Cornwall are accurate. Other communities base theirs on individual meters, Cornwall on the filtration plant but does not take into account the system leakage that exists in a system that had pipes as old, on average, in Cornwall. Meters may marginally reduce consumption of water in Cornwall, which really is not an issue for Cornwall, but the residents will have to pay \$12 million for the meters with a questionable return on the investment.	10/11/2019 6:30 PM
498	Money concerns As mentioned before,all it is,big tax grab.If you want to install meters why should I have to pay for ten years.City council,you have other problems to tackle,stop taxing us and look at ways to reduce spending.For once look at our tax dollars and make believe it's your money.	10/11/2019 6:27 PM
499	Money concerns Why should I have to pay an annual fee for a system that should save our city millions. Plus be charged for water consumption.	10/11/2019 6:26 PM
500	Money concerns well, economically speaking, will paying \$95 per year for 10 years be added to the water tax or the municipal tax? Does that \$95 (yearly) cover ONLY the installation or will it also cover the expense of whatever damage or malfunction should occur? A water meter's service life ranges from 15 to 20 years. As age increases, meter accuracy decreases. Will the resident pay for inaccurate readings should the meter show wrongful increased consumption? After paying \$95 for 10 years, will the replacement of the meter be to the cost of the resident or the City's?Will the \$95 cover part of the cost of consumption or will it be considered an extra cost? (as water meter readings are critical ensuring the actual amount of consumption being used),	10/11/2019 6:24 PM
501	Neutral Nil ? No comment. I've already commented above.	10/11/2019 6:14 PM
502	Generally negative Like I said this is a terrible plan . Don't justify your job doing this crap	10/11/2019 6:11 PM
503	Generally negative What next ? The city is Cornwall mayor and council are getting greedy and wish they would have to survive as a low income family for a change	10/11/2019 6:03 PM
504	Already conserve We already conserve water in our household...not sure how the average Cornwall resident would react to conserving water after all, this is the city that allows 6 bags of garbage per week/per household.	10/11/2019 5:54 PM

City of Cornwall - Water Meter Survey

505	Neutral Nil ? Release statistics to the public of actually readings of the water plant. And let people decide for themselves. Also if consumption is an issue release information on how house holds can conserve water.	10/11/2019 5:48 PM
506	Money concerns Our tax bills every year are high enough without supplying us with an extra billing charge	10/11/2019 5:39 PM
507	Neutral Nil ? No comments	10/11/2019 5:38 PM
508	Money concerns So it starts off with us paying more again. I do not feel that the prices will not continue to climb. As consumers use less water the company or municipality will come up with other reasons for increases. Just look at the gas companies for an example.	10/11/2019 5:36 PM
509	Money concerns We are taxed enough	10/11/2019 5:35 PM
510	Money concerns Stop the cash grab.	10/11/2019 5:23 PM
511	Money concerns Should have had them years ago at a lower cost.	10/11/2019 5:23 PM
512	Money concerns Would the \$95 per year be over and above the charge levied for the household water consumption?	10/11/2019 5:19 PM
513	Generally positive I would much prefer meters. I live alone in a house that has three bathrooms, so I pay way too much for my water bill, considering I run the dishwasher only once a week and do a maximum of two loads of laundry a week. Paying per tap is so unfair!	10/11/2019 5:13 PM
514	Generally positive Valid	10/11/2019 5:10 PM
515	Money concerns This is a \$\$\$\$ grab	10/11/2019 5:07 PM
516	Money concerns No extra fees, taxes needed	10/11/2019 5:03 PM
517	Money concerns Once the water meters are in. The public are at your mercy on pricing increases.	10/11/2019 5:00 PM
518	Money concerns If the city is wanting to implement this there should be no cost to the public!!! Our taxes are high enough without adding additional cost on top of having to pay for own water.	10/11/2019 4:53 PM
519	Money concerns We already had one installed a few years ago - FREE n- why should I have to pay now @ \$95 per year :-(10/11/2019 4:50 PM
520	Money concerns Just more to pay for that people can't or wouldn't be able to afford	10/11/2019 4:46 PM
521	Generally negative Do not want them!!	10/11/2019 4:44 PM
522	Money concerns Expecting taxpayers to dish out an extra 100\$ a year on top of the actual cost of the water, after jacking up property taxes almost 400\$ a year is a terrible idea. Why run the citizens into debt having to pay more and more and more each year for services we don't want or need??	10/11/2019 4:33 PM
523	Money concerns Most people are barely making it by week to week, let alone adding the extra cost of the meter yearly	10/11/2019 4:30 PM
524	Money concerns If the city will save in operating cost and be more efficient than the city should absorbs the cost. We pay enough as it is in property taxes and water/sewer taxes per year.	10/11/2019 4:26 PM
525	Money concerns I expect to save this amount or more on a metered system.	10/11/2019 3:56 PM
526	Neutral Nil ? if you live in the city of cornwall as we do, but don't use city water as we are still on well, will we have to pay the 95 per year per household?	10/11/2019 3:51 PM
527	Money concerns If this program saves a lot of money, why should there be a cost of 95\$ per household? I am all for the program, but it should not cost the residents more when it saves on the overall cost.	10/11/2019 3:44 PM
528	Generally negative No comment but to say just fed up with more tax grabbing from wages earn by hard working Canadians. Enough is enough. STOP THE STUPIDITY.	10/11/2019 3:21 PM
529	Money concerns I don't want to pay for a meter because I have already subsidized heavy water users in this town. Take the money for the meter out of the rate money so heavy users pay more for the metering as well...	10/11/2019 3:12 PM
530	Generally negative I do not support the implementation of wAter meters and would absolutely livid (and would consider selling all of our properties in the area) if we were forced to fund such a program	10/11/2019 3:09 PM

City of Cornwall - Water Meter Survey

531	Money concerns	My husband and I are seniors who are already fairly frugal with water use. Despite this, our semi-annual water bill climbs steadily. I am not prepared to pay to have meters installed.	10/11/2019 2:42 PM
532	Money concerns	With all the saving the city would do it should be at no cost for us So stop wasting money on studies and use it on implementation instead	10/11/2019 2:39 PM
533	Money concerns	Other municipalities said it was going to be a pay for use rate but ended up being a flat rate. This resulted in single people paying the same as families. They were billed for the water whether they used it or not.	10/11/2019 2:11 PM
534	Money concerns	This is a farce, taxing will always increase, and asking for close to a thousand dollars over the next ten years also, what the hell are you smoking. Time to move from this loser of a town.	10/11/2019 1:58 PM
535	Neutral Nil ?	A few years ago, a water meter was installed in my previous home in Cornwall; there was no cost to us.	10/11/2019 1:36 PM
536	Money concerns	The cost is way too high.... very unreasonable!	10/11/2019 1:26 PM
537	Generally positive	This was offered years ago. My condo at that time had a meter installed free of charge. Nothing was implemented at that time. Now here it is open to discussion again. Our water tax is immense and we that live alone are paying for others consumption. Paying for a meter wouldn't be necessary.	10/11/2019 1:25 PM
538	Generally positive	Good idea as long as there isn't any additional costs as per question 10!	10/11/2019 1:15 PM
539	Money concerns	The City will be saving a lot of money with meters so why should we be paying for a meter?!!!! We are seniors on a pension and just can't afford something like this....and there's always something else that goes up and up and up...it never ends! Enough is enough!	10/11/2019 1:12 PM
540	Money concerns	Another money grab for the city, hard enough to pay the bills as is with water tax, gas and electric. Not fair	10/11/2019 1:11 PM
541	Money concerns	I believe \$95 per year for 10 years is most likely more expensive than the unit is worth including the price of the installation (i.e. paying the City employee to install the meter, or whoever has been hired to do the install).	10/11/2019 12:53 PM
542	Already conserve	Money concerns Currently, I conserve water, without a meter. In regards to seeing a breakdown like Cornwall Electric, in reality how many consumers actually read and analyse their bill? Not many, would be my guess. Taxes are high enough without adding an extra \$95 a year for a 10 year period.	10/11/2019 12:50 PM
543	Money concerns	Make them pay over 4 years.. and let anyone pay upfront without a payment plan.. and NO FREE INSTALLATION...	10/11/2019 12:47 PM
544	Money concerns	How much would it cost to buy and install and service and read all these meters ?????????? Cornwall already has very high property taxes. At some point, something has to give. I am not ultimately for metering water. It is a basic "right". In order to live in a city, and pay taxes to that city, the city must provide water to its citizens. And as there is no provision for greywater recycling either on a city-wide level or personal use level... I find the prospect of metering punitive.	10/11/2019 12:43 PM
545	Money concerns	I can hardly afford my bills as is, please don't charge me more. I have 3 kids so it would not be cheaper for me.	10/11/2019 12:32 PM
546	Money concerns	I would like to know why this project would cost 12 million dollars, that seems exorbitant??? How many households already have meters in them? Will these meters need to be replaced?	10/11/2019 12:32 PM
547	Money concerns	This is just another money grab for residents	10/11/2019 12:31 PM
548	Money concerns	Question 10 is a little bit unfair. We believe that it is in tent reads at \$95 per year times 10 years and then it's our stops. This would mean each household as has contributed \$950 over a ten-year period towards the financing of the program. The actual cost of the water metre metre and the installation would not meet \$95 for one year although I understand that you're not charging that to cover the cost of the equipment installation. I guess our feeling is \$95 per year for 10 years is excessive. A one-shot deal of \$95 and then no reoccurring cost would be more palatable to the public.	10/11/2019 12:31 PM
549	Generally positive	Saving water saves the city money, therefore us! Conservation for the planet!	10/11/2019 12:21 PM

City of Cornwall - Water Meter Survey

550	Money concerns	Although water meters are expensive I think it is left to the municipality to undergo the change. As a consumer, reduction in water usage would equate to less chemicals, used over time for purification (waster water and drinking water).	10/11/2019 12:08 PM
551	Money concerns	Cornwall is a low income town....	10/11/2019 12:06 PM
552	Already conserve	I as a homeowner have been using the washings at a minimum and hanging my clothes outside. I do know that certain neighbours in different parts of Cornwall can't have clothes lines. Why? We should all do our part. Maybe put a water meter at the homes where there is a pool that would be part of their permit. Addition of a meter. Target those homes first.	10/11/2019 12:05 PM
553	Money concerns	ridiculous money grabber	10/11/2019 11:59 AM
554	Generally positive	Worthwhile .	10/11/2019 11:53 AM
555	Generally negative	No no no meters .th iu s will turn ugly people will end up stealing water. Enough is enough	10/11/2019 11:51 AM
556	Money concerns	again, how fair would the prices really be with a water meter installed, even with the minimal use of water, how do I know we are being charged fairly ? What if it ends up costing us the same, after all that trouble ? and the property and water taxes have been rising recently every year, that even a \$95 per year for x years is most unwelcome at this point. Too many costs and prices are increasing rapidly, this could be the one that may force us to sell everything, as it is truly becoming harder to keep up, and we really do not need any additional costs whatsoever.	10/11/2019 11:50 AM
557	Generally negative	This is a truly preposterous idea on so many levels, we are already over taxed for the pathetically small amount of actual services we receive, there is a staggering amount of waste in this city. You should consider improving the basic services that you cannot supply now. this city has become a sad excuse for the once proud city it was.	10/11/2019 11:41 AM
558	Generally positive	Conservation is priority 1 to me but the current system is ridiculous. We are two seniors in a home with 8 sets of taps -4 of which are never used - yet we pay for 8. Our neighbour with 5 inhabitants has 5 sets of taps and pays less than me and I never water my lawn (my choice) and he does. What should I choose to conserve when others waste?	10/11/2019 11:40 AM
559	Money concerns	You want to install water meters, have us pay for usage, and then pay to finance it at 95.00 a year!!!	10/11/2019 11:39 AM
560	Money concerns	I'm retired, and already pay \$87.41 a month for water taxes. If the city on Cornwall will save on water consumption they should absorb the cost.	10/11/2019 11:38 AM
561	Generally positive	Having come from Calgary where metering is essential, a \$100 per year SEPARATE SURCHARGE makes perfect sense to instill a sense of ownership in this essential service. Calgary builds into the cost of building a new home with water meters so the initial surcharge was dropped from tax bills after the legacy homes were brought up to standard.	10/11/2019 11:31 AM
562	Money concerns	I don't want to spend more money on a system that works fine already.	10/11/2019 11:21 AM
563	Money concerns	we pay enough. as a retired senior it is hard to make ends meet. it is getting to a point that we cannot afford staying in our own home.	10/11/2019 11:20 AM
564	Money concerns	stop raising our costs	10/11/2019 11:20 AM
565	Money concerns	\$12,000,000 are you kidding? It will be an armed standoff before anyone gets in my house to install a water meter.	10/11/2019 11:19 AM
566	Generally negative	No water meters	10/11/2019 11:16 AM
567	Money concerns	Our taxes are high enough now. If the system isn't broke there is no need to fix it.	10/11/2019 11:13 AM
568	Neutral Nil ?	Are the water meters for Commercial and residential consumers or only residential like recycling and garbage. Residents are required to "sort" garbage and recycle but business is not. Explain that! The city could bottle and sell the water we have to offset the cost of the meters instead of every household having to pay a yearly fee. The city needs to look at measures that will produce income from the resource we have (water) . Job creation could be a result of selling our water to businesses who buy it from "out of town " suppliers.	10/11/2019 11:13 AM
569	Money concerns	On a pension so no thanks for extra costs.	10/11/2019 11:01 AM

City of Cornwall - Water Meter Survey

570	Money concerns	The city of Cornwall is fortunate as to have ample water, not necessarily to waste, to use. We are already paying too much for our services. Other cities can do what they want. Time to move on to more important matters, such as to make living in Cornwall more affordable.	10/11/2019 10:57 AM
571	Generally negative	dont want it....	10/11/2019 10:51 AM
572	Money concerns	I have a problem with the poor having to pay more or even the \$95/yr mentioned above. It's got to be cost neutral when compared to what we pay before implementing this.	10/11/2019 10:50 AM
573	Money concerns	Our taxes are quite high and should be diverted away from police to finance this.	10/11/2019 10:49 AM
574	Money concerns	Instead of advertising the yearly cost I would advertise it as \$7.90 a month! It would sound less costly and would interest more people!	10/11/2019 10:48 AM
575	Generally positive	Agree with the meters as long as it doesn't turn into a fiasco like the garbage contract	10/11/2019 10:32 AM
576	Money concerns	Reduce too much and you end up paying minimum charge paying for water you did not use.	10/11/2019 10:31 AM
577	Generally negative	I just don't believe that the numbers would change.	10/11/2019 10:28 AM
578	Generally negative	The city will looooooose big on meters. The big houses pay for most of it now and use the least where the east end trash with 10 people in a small house pay nothing and use the most....good luck collecting from them..... ask landlords specifically ...	10/11/2019 10:13 AM
579	Money concerns	If the city wants to implement this project they should also look after the funding... When I go for a mortgage I must have the down payment nobody else	10/11/2019 9:45 AM
580	Money concerns	Don't think the consumer should foot the bill, unless of course there is a guaranteed rebate system where the consumer could realistically see a rebate for reasonable conservation	10/11/2019 8:52 AM
581	Money concerns	We are on a fixed income. We cannot afford another fee or tax or whatever you call it	10/11/2019 8:34 AM
582	Generally negative	Don't do it period! We don't need it, we are already paying more than we should be for water in this city. Makes one think about relocating to the country more and more.	10/11/2019 8:23 AM
583	Generally negative	This is simply a bad idea. We live in a water rich country! I hope counsel listens to the residents this time.	10/11/2019 8:13 AM
584	Generally negative	Stick it.	10/11/2019 7:08 AM
585	Generally negative	no water meters	10/11/2019 6:39 AM
586	Money concerns	Once again more wasted money. Every time we turn around it seems the city is wanting find a way to waste more of the tax payers money.	10/11/2019 6:10 AM
587	Money concerns	The city of Cornwall should pay for the installation of the water Meter not the household. Our taxes are high enough to do so without imposing another \$95.00	10/11/2019 6:10 AM
588	Money concerns	You said the cost is \$12 million but the benefit is in the millions... a vague statement like that means the benefit will be less than the cost. Not in favour	10/11/2019 5:59 AM
589	Money concerns	I pay enough taxes as it is. Find another way to pay for the meter.	10/11/2019 5:51 AM
590	Already conserve	I already amconserving water and am aware of conserving water.	10/11/2019 5:34 AM

City of Cornwall - Water Meter Survey

591	Money concerns You are forcing meters on us then you pay for the meters. You compared the water meters to electrical meters then you do like Cornwall Electric and pay for the meters yourself. Does the gas company force us to pay for the gas meters? No they don't. My wife and I are both retired and have been living in the same house in the east end for 34 years. We know how it is to try and make ends meet because of price gouging when you have kids in the house. Back in the day it was the banks and their ridiculous interests rates that made it hard for us. Today it's everything but the interests rates. We don't mind paying a little more in water usage to help those who needs the water but can't afford to pay more. I would guess water usage is much higher in the summer because of pools and lawn care. Why not implement mandatory water rationing for lawn care every year like you did a few years ago. One side of the street only on any given day. Who has big pools, people with money, a fee to refill your pool every year. Some people with pools use more water in one day to fill their pools than an average family uses in one year. I took a drive in the north west end of Riverdale this summer, what you would call the posh section of Cornwall, three quarters of the houses were watering their lawns, not because it needed it badly because we had just had 2 days of rain but more because they wanted their lawns greener than their neighbours. Do you really think those people with million dollar home would care about a price hike due to meters. On the other I can see a family with kids and a small 8 foot pool ankle deep tell their kids no pool this year because we cannot afford an increase in water bills.	10/11/2019 3:33 AM
592	Money concerns We are taxed enough ! No water meters	10/11/2019 3:26 AM
593	Money concerns We're already overtaxed! We don't need more taxes to deal with. Sounds like the Liberals are now running this city!	10/11/2019 12:24 AM
594	Money concerns I see the want, I see the positives but people will not be open to paying more taxes and higher bills for water. You will have haters who won't pay and then what?	10/11/2019 12:12 AM
595	Money concerns I have a difficult time accepting and understanding how it would cost (10 x \$95) \$950 to install a water meter and a digital usage reader. Other municipalities have installed similar meter systems at a fraction of that cost.	10/10/2019 11:59 PM
596	Generally positive Although selflessness will be the only way to tackle our dwindling worldwide fresh water resources, it will be difficult to convince Cornwallites to stop watering their driveways and washing their cars. We must put forward the picture of our grand-children hauling buckets of water from a shrinking river or lake as the glaciers melt quickly.	10/10/2019 11:59 PM
597	Generally negative We should not have to pay for the system that is not wanted. Landlords would force tenants to pay. Cornwall is a retirement city and has many low income families	10/10/2019 10:01 PM
598	Generally negative I do not want water metres. We are paying enough in taxes.	10/10/2019 9:45 PM
599	Generally negative No to meters	10/10/2019 9:43 PM
600	Generally positive I already have measures to conserve but agree that I am probably paying for waste of water elsewhere. So yes I would like to only pay for what I use. Will my bill actually be cheaper, I do not know as I cannot see if my measures will be reflected in the new system or if the cost of actual consumption will be higher. Already knowing that it could cost me an extra \$95 per month for the next 10 years. Talking to people who have had meters installed, they have not seen a reduction in their cost.	10/10/2019 9:40 PM
601	Generally positive These multi-million upgrades are things that are necessary for the cities municipal water system to function correctly. The updates and upgrades to the infrastructure should be budgeted in advanced by the city of Cornwall. Installing water meters on all households as a means to cover the cost of treating and transporting water is ridiculous. That is what our existing water taxes are for, along with all other forms of taxes collected by the city. Guaranteed nobody in Cornwall would be in favor or a water meter being installed on their property/house. We citizens pay enormous amounts of taxes to a city that wastes it. People will still consume the same amount of water as they do now if this system is installed. It will not be the lakes, rivers and streams that will be drained, it will instead be our wallets. As a hard working tax paying resident of this city, i am firmly and strongly against the implementation of a water meter system.	10/10/2019 9:15 PM
602	Money concerns I do no support this, \$950 per house hold is outrageous. On top of a likely increase in my bill? Why on earth would I want to pay more for something I already have that works fine.	10/10/2019 9:05 PM
603	Generally positive Fully in favour.	10/10/2019 8:20 PM
604	Money concerns I can't afford to pay more. This will get passed on to renters without lowering rent. Landlords will use it as a means to pass on the cost of water and make it look like it's the city's fault while they profit.	10/10/2019 8:15 PM

City of Cornwall - Water Meter Survey

605	Money concerns If this is an initiative the city would like to pursue, then they should ensure they have the funds to install the water meters. No household should be held financially responsible.	10/10/2019 8:08 PM
606	Generally positive The current billing practice based on the number of water fixtures is totally inaccurate (and frustrating). You don't consume more water because you have more toilets, showers, etc.	10/10/2019 7:59 PM
607	Money concerns Why would the financing of the program not be taken from our tax base?	10/10/2019 7:54 PM
608	Money concerns Should the city choose to install water meters, households should not be required to pay for such a decision.	10/10/2019 7:43 PM
609	Money concerns From what I understand from other municipalities, these meters are costly to install and highly inaccurate. I already pay a monthly bill to Union gas over the summer for delivery charges and taxes, regardless of the fact that I don't run my furnace or have a/c. The residents of this particular city cannot afford the cost if these changes or the ineffectiveness of these meters. More money will end up being spent by the city when taxpayers have to fight their water bills and the city has to hire someone to take on all of these cases. Lawsuits then begin to also pile up. Leave well enough alone. In my 22 years of home ownership, my water bill went from 350.00 to almost 700.00. No more fees or changes please!	10/10/2019 7:23 PM
610	Generally positive If people are charged for what they use, they will be aware of their consumption and billing price.	10/10/2019 7:18 PM
611	Neutral Nil ? would this be the only charge?	10/10/2019 7:04 PM
612	Generally negative Doubt it will happen.	10/10/2019 6:48 PM
613	Money concerns No one will agree to pay for this. No one wants an additional cost. I understand they are not free and I do not have a better suggestion. :/	10/10/2019 6:31 PM
614	Money concerns If water meter charges would be equal or less what we are already paying in water taxes then I don't have an issue. However, taxes are already high enough and everything increases every year, so adding water meters that are going to cost taxpayers more for no reason other than to collect more money for the city is not a good reason to install them. In the end, it will not deter people who have money, and will create more hardship for those that can't afford the fees.	10/10/2019 6:08 PM
615	Generally positive As long as the savings (if any) are passed on to the consumer then by all means go for it..	10/10/2019 5:41 PM
616	Money concerns The city will lose money on our household if they change the billing style. We have 4 toilets, 2 tubs, 3 showers and 8 taps. There is 3 residents at our home. Even if all 3 took showers we would never make the water taxes we pay.	10/10/2019 5:40 PM
617	Money concerns Re: question 10 - you want to install a water meter on my house, and make me pay for it??? How will that impact people who are renting their residence, or who refuse to pay? Will their water be turned off?	10/10/2019 5:35 PM
618	Money concerns I would never want to finance this or anything else. Stop hiking taxes and making the middle income homes suffer	10/10/2019 5:19 PM
619	Neutral Nil ? See my comments above.	10/10/2019 5:15 PM
620	Money concerns our taxes are way to high as is	10/10/2019 5:12 PM
621	Generally negative It's just to benefit the City	10/10/2019 5:11 PM
622	Generally negative Sounds like a smart meter fiasco	10/10/2019 4:59 PM
623	Money concerns Cornwall has large low income and elderly population who rent instead of buy. For small time landlords, or landlords with single family homes, this represents an increased financial burden because most current leases will have landlords responsible for paying the water bill. Landlords will have no way to incorporate a water meter bill into pre-existing leases. There is also the added cost of installation to consider if workers need to dig up driveways, streets or property to install a new water meter system. These additional costs may far exceed the estimated \$95/year/household over 10 years.	10/10/2019 4:59 PM
624	Generally negative I'm prepared to vote against any mayor or councilors that are in favor of having water meters on homes in the city of Cornwall	10/10/2019 4:57 PM

City of Cornwall - Water Meter Survey

625	Money concerns If this were to be a voluntary system, I would want NOTHING to do with it! Yet another attempt to squeeze money from homeowners! For this city's size and services, we're already disproportionately taxed as it is! Enough! We will get the final word, during the next election!	10/10/2019 4:41 PM
626	Money concerns I would agree to pay \$95 per year for the financing of the program only if the city agrees to pay me back.	10/10/2019 4:32 PM
627	Money concerns Waste if money.	10/10/2019 4:32 PM
628	Neutral Nil ? .	10/10/2019 4:11 PM
629	Money concerns If the city wants to meter water then the cost for that should come from the city coffers not passed to the homeowner.	10/10/2019 3:35 PM
630	Money concerns I feel this should not have to be payed by homeowner who already pay enough in taxes.	10/10/2019 3:12 PM
631	Money concerns The comments that prefaced this section seemed to be pro-meter. It states that the current program is not equitable. I agree that the implementation of meters may be more equitable due to tracked consumption, but I don't think the current system is too bad. The current system does not require capital upgrades and Cornwall currently enjoys very favourable water rates, some of the lowest in the Province from what we have been told through budget presentations etc. I don't think there is going to be a big savings by going to a metered system, especially with the \$95/yr for 10 years. The City will still need close to the same amount to operate the water and sewer programs. The meter program may be more equitable but at a very high cost to implement.	10/10/2019 3:00 PM
632	Money concerns From what I am reading ,you are saying we would be paying \$95 on only 1 water Tax bill per yr ???	10/10/2019 2:54 PM
633	Money concerns Money grab	10/10/2019 2:44 PM

City of Cornwall - Water Meter Survey

634	Generally negative There is a much larger philosophical debate to be had here, especially in Cornwall; and your Survey Monkey will not adequately capture this. The survey monkey will only appeal to those who feel that their neighbour is getting away with washing down their driveway. Here are some key points - and, forgive me, I am not an eloquent presenter. 1) Water is a fundamental basic human right. 2) Cornwall has a large population of low and fixed-income residents. 3) A low-income family of four living in a small home on Alice Street doesn't use more water than a medium-income family of four in Sunrise Acres, and no more than a family of four on Kirkman Court. 4) In fact, it is more likely that richer families use less water by virtue of the fact that they have higher efficiency toilets, water tanks, etc. as necessitated and dictated by updated building codes on newer homes. 5) The current system is set up so that the more water taps you have, the more you pay. This is essentially a luxury tax, as the bigger your home, the more likely you are to have extra bathrooms, regardless of the number of residents. Again, a family of 4 with 3 bathrooms, still uses the same amount of water as the family of 4 with one bathroom. 6) The previous portion of this survey touched on what is equitable. There is a massive difference between equitable and equality - the key being that Equity is giving everyone what they need to be successful. 7) Keeping in mind what we agreed to in point 1, that water is a fundamental human right; and acknowledging what we agreed to in point 2, that the city has a large low-income population; and admitting point 5, that the current system is a luxury tax, and that we agree to point 6, that equity is the better social solution to equality; it should be shouted from the tree-tops, that "We, the citizens of Cornwall, take pride in looking after each other, and we accept the social contract of providing water to our neighbours as an equitable price." 8) Installing water meters is only going to serve to unjustly burden, financially that is, the lower-income and thus more vulnerable population of the City of Cornwall. 9) Saying all that, it *may* possibly put an end to the *very small* portion of people who waste water without regard; but, at a much more financial and social cost than what the exercise is worth. 10) The City of Cornwall has state of the art water purification plant and water treatment plant that were expensive to build and operate, combined, they are overkill. The watering entering the water purification plant has such low turbidity, it is often cleaner than the water leaving other municipal systems. The effluent from the water treatment plant prior to upgrade to secondary treatment was no less toxic than it is now. 11) The City of Cornwall does not require water conservation - we are at 50% capacity of the water purification plant - we have an almost infinite source - the St. Lawrence River. 12) More effective use of money would be to maintain water main infrastructure and eliminate leaks and loses in the system, or voluntarily updating old residential toilets and leaky faucets rather than pitting neighbour against neighbour by fantasizing that water meters will save the city any money. 13) And finally... why the hell is the city relying on uninformed public feedback over the well-intentioned and knowledgeable professional staff they have hired to guide council on such matters. Why bother having an administration in the first place -- yea, why bother with a council -- let's put everything on survey monkey and let the anarchists run wild.	10/10/2019 2:24 PM
635	Generally positive I do believe that, in the long run, it will be more economical for the city and, in the end, for the residents. More importantly, I believe that it will also be good for the environment.	10/10/2019 2:12 PM
636	Money concerns In a single income household, or a low income household, how are we suppose to find more money to pay bills when we are barely able to keep our heads above water?!	10/10/2019 2:04 PM
637	Money concerns Don't mind paying if water taxes are removed	10/10/2019 1:57 PM
638	Money concerns No more tax..	10/10/2019 1:55 PM
639	Money concerns Water taxes have increased from 400\$ to 600\$ in my household since 2010 I'm a single person in my home. I am very water aware and use rain collection to water plants and high efficiency dishwasher, toilet and washing machine. I find it difficult stay financially stable when paying to keep the variety of taxes and infrastructure charges that constantly increase while my net income does not. I could not buy into a system without understanding what my cost would be and that they wouldn't increase outrageously.	10/10/2019 1:39 PM
640	Money concerns This is being financed from tax revenue presently. How much do you propose to decrease taxes by???	10/10/2019 1:26 PM
641	Money concerns If installing water meters will save millions of dollars as suggested earlier in this survey then those savings is what should be used to offset the cost of meters being installed in households . I am not in favour of being billed an additional \$95 x 10 years	10/10/2019 1:04 PM
642	Money concerns Water is a basic human right. We should not have to pay for it	10/10/2019 12:36 PM
643	Money concerns The business that require water, ie car washes will end up passing their increased costs on to the consumers. So the savings at my home will now be spent in increased costs being passed on by local businesses.	10/10/2019 12:35 PM

City of Cornwall - Water Meter Survey

644	Money concerns	\$95/year for 10 years per household is to much for the homeowner. The City should absorb the cost of the installations.	10/10/2019 12:33 PM
645	Money concerns	No value to me at a waste of cities money	10/10/2019 12:31 PM
646	Money concerns	As I suspected, the city expects the owners to foot the bill for the meters, which is a sure-fire way to turn people off to such a conversion. Granted, there is an added expense associated with the conversion but, rather than assessing a fixed amount per year, that could be recovered over time through a multi-component rating structure based on usage like we see on gas bills (ex. usage, storage, delivery, even purification, etc.). Such an approach would also be in line with the idea of "if you use more, you pay more", which is a justifiable expectation.	10/10/2019 12:28 PM
647	Generally positive	If the cost of usage in Cornwall is comparable to the city of Ottawa I would save approximately \$400.00 a year over the current cost of water that I pay in Cornwall.	10/10/2019 12:26 PM
648	Money concerns	If the city wants to install this program to save themselves money, which is what I am gathering from the comments here, then they should pay for it. It is saving them money in the long run. We won't see a reduction in our taxes after the city reduces operating costs (if they actually do, but I can't see it) and reduces their need for large capital investments. Again, it would be much easier getting people on board if you had hard numbers to show the consumer regarding consumption cost with a meter system vs what the cost is now.	10/10/2019 12:13 PM
649	Money concerns	its a money grab plain and simple	10/10/2019 12:00 PM
650	Money concerns	Don't meter the water. It's fine if your working and not poor. Cornwall has a lot of poor and the last thing we need is people not showering or not flushing toilets to save money for food or medication.	10/10/2019 11:51 AM
651	Money concerns	Stop these cash grabs! Stop paying city workers 6-figure salaries to sit around doing next to nothing!	10/10/2019 11:37 AM
652	Money concerns	No from my pocket It's another tax grab	10/10/2019 11:37 AM
653	Generally negative	no no no to meters being installed	10/10/2019 11:27 AM
654	Generally negative	Again, they are not accurate. The feedback from people who are forced to have meters claiming they are expensive, inaccurate. Instead ask people to cut down usage, check leaking taps and hoses. Ban certain days of watering lawns. Makes more sense than putting on meters.	10/10/2019 11:23 AM
655	Money concerns	Stop placing the burden on the taxpayer for poor city council decisions! Instead how about looking to ensure all city managers and council members have to actually live in the city and pay into the paramedic city coffers. The tax burden is too high as is and faulty meters are a global problem. Look at other alternatives	10/10/2019 11:13 AM
656	Money concerns	The rates always go up, never down. Just check my natural gas bill. Life is becoming increasingly unaffordable.	10/10/2019 11:11 AM
657	Money concerns	Why should the consumer pay to have a meter installed. They do not benefit from the cost other than paying less for consumption. The Province should compensate households for this	10/10/2019 11:07 AM
658	Money concerns	An extra 95 a year on a family is a lot. It would hurt people that are working for minimum wages and seniors who live on a fixed income.	10/10/2019 10:55 AM
659	Money concerns	Without understanding the costs associated with our water consumption (ex: \$.50 per L consumed), it's difficult to predict how our consumption will change and how willing we would be to assume the additional \$95 to finance the program.	10/10/2019 10:54 AM
660	Money concerns	Phase in the water meters over the next 5 years. Save money to pay for the install by reducing water consumption. Implement the program immediately when the meter is installed in the household. Target the known higher consumption areas first (single dwelling homes with large lawns and businesses).	10/10/2019 10:52 AM
661	Money concerns	Why should the residents pay to help off set the cost at the treatment plant? If the cost of operation goes down by 30 percent over 5 years, are we going to see the same savings?	10/10/2019 10:49 AM
662	Money concerns	If the changes would eliminate the current water billing and change to just pay for water consumption that would be good. However as a consumer the \$95 per year is not acceptable. So each water meter costs \$950. We did not ask for these meters, I think we pay enough taxes I don't know if the savings would offset the extra charges.	10/10/2019 10:45 AM

City of Cornwall - Water Meter Survey

663	Generally negative	Will not support it	10/10/2019 10:41 AM
664	Money concerns	If the coty wants water meters they should absorbe all the cost of installation eyc....	10/10/2019 10:35 AM
665	Money concerns	you want the meters you pay for them. As a landlord i would need 4 meters. Too much money to pass on to taxpayers	10/10/2019 10:35 AM
666	Generally negative	As stated before, we have monitored our water consumption for years and would rather not have our water controlled by someone else.	10/10/2019 10:33 AM
667	Generally negative	Do not want it	10/10/2019 10:17 AM
668	Money concerns	I feel that the city of Cornwall should pay for this. I am retired as well as my spouse so an extra 95.00 over ten years would not be in our budget.	10/10/2019 10:16 AM
669	Money concerns	We can not afford to pay more. We are already going axed to the hilt.	10/10/2019 10:14 AM
670	Money concerns	The total revenue generated from water bills will have to remain the same if meters are installed so the rates will have to be adjusted probably upwards to achieve this. Will the water department absorb the cost of lost or wasted water due to leaks in the transmission system it water breaks throughout the year or will the user rates be adjusted to absorb this	10/10/2019 10:14 AM
671	Money concerns	I do not understand the estimated cost of \$ 95. Is this on top of the rate we already pay. Well, I have to tell you I am not a bank, I am just a regular citizen who pays tax.	10/10/2019 10:10 AM
672	Money concerns	I think we pay enough for water taxes now that charging us for additional water usage is ridiculous and unfair.	10/10/2019 10:04 AM
673	Money concerns	hey i am the working poor. i work 40 hours a week, i make 750.00 every 2 weeks. you figure it out. my rent, 200.00 a month for electricity food etc... where would i get the money to pay a water meter bill. come on man, no wonder i don't vote any more for city or other wize. people think we all make 60.00 or 100.000 per year. i am not the middle income earner like all you guys making these decisions i challenge you all to live on 750.00 every 2 weeks. i bet you can't	10/10/2019 10:00 AM
674	Generally negative	Families with multiple children will be impacted negatively	10/10/2019 9:58 AM
675	Generally positive	If we are to implement water meters in this day in age they should be "smart" meters that can deliver readings electronically as well as having a display for if a manual reading needs to be taken.	10/10/2019 9:57 AM
676	Money concerns	Let the saved revenue pay for the meters. Don't download the cost to the rate payer	10/10/2019 9:57 AM
677	Money concerns	This will just cost everyone more money in order to save the city some money.	10/10/2019 9:56 AM
678	Money concerns	money wasted.....	10/10/2019 9:55 AM
679	Neutral Nil ?	Already have meter, never used.	10/10/2019 9:53 AM
680	Neutral Nil ?	Depends on what the water rate will be once meters are installed. With the current rates there should be more than enough to finance meter installation.	10/10/2019 9:52 AM
681	Neutral Nil ?	I think programs such as watering your grass on the odd add if your address is odd would be better suited option.	10/10/2019 9:50 AM
682	Money concerns	I don't feel my family should pay for the cost of installing water meters. I pay more than enough in taxes	10/10/2019 9:41 AM
683	Money concerns	As stated before..you are only adding more headaches for this city and home owners..I think this city has more than enough problems to deal with...most people already conserve...we just installed a new hot water tank that conserves ..we don't do watering of our lawns, etc....any community where these have been installed it has ended up costing everyone more money not less..none of us can afford to add this to our already stretched financial resources	10/10/2019 9:40 AM
684	Generally negative	NO. WATER. METERS!!	10/10/2019 9:39 AM
685	Generally positive	Just makes sense	10/10/2019 9:25 AM
686	Money concerns	our home already conserves water responsibly, why should I pay 95\$ a year for a meter. another money grab... no thank you	10/10/2019 9:23 AM
687	Generally negative	I don't want a water meter!	10/10/2019 9:06 AM

City of Cornwall - Water Meter Survey

688	Money concerns	Low income families will be impacted financially..... water is a basic human right	10/10/2019 9:05 AM
689	Money concerns	It won't work. A lot of people can't afford to pay for water	10/10/2019 9:04 AM
690	Money concerns	The landlords will have to pay this \$95, so again, there goes affordable housing. We already pay tax for this, so why should I have to pay this 95. Just stupidity. Maybe fix the roads 1st	10/10/2019 9:00 AM
691	Money concerns	Not everybody has an extra \$95 or more a year too. 12 million it's a lot of money over 10 years the rate could increase plus we pay high tax so over hi. Of 10 years who knows the price we already could estimate what it's going to cost an extra bill every month is too much for the people of Cornwall no I'm not in favour of water meters leave it the way it is people use their common sense water	10/10/2019 8:58 AM
692	Generally positive	Not an issue if this is how we are able to better conserve our water resources.	10/10/2019 8:53 AM
693	Neutral Nil ?	The present system of counting water outlets is very unfair. We are now in a condo paying double what we paid for water in a large house in Montreal. A concern is that with decreased water usage, the city would not receive enough tax to maintain the infrastructure and would really increase the rates considerably, even for those being very conservative with water. I would hope that by reducing consumption, this would be offset.	10/10/2019 8:51 AM
694	Money concerns	Why should we finance the program and pay taxes for the same program. Sounds like double dipping by the city.	10/10/2019 8:47 AM
695	Neutral Nil ?	I would like to know what method of pricing will be used for the bill....simple volumetric rate or step up/down rates based on thresholds?	10/10/2019 8:45 AM
696	Money concerns	Holy freak! We have to pay for this bullshit! \$950 per household!!! Are you nuts? We pay some of the highest property taxes in the entire province! Need to be fiscally responsible and stop hurting residents. This also scares potential people away from moving in Cornwall! You cannot grow a city if it is taxed to death	10/10/2019 8:45 AM
697	Generally positive	I lived in Lancaster with a water meter. If I went over, I was billed more. If I went under, there was no difference to the 'basic rate'. I think if people were actually charged less for using less, more people would conserve water. If not, I don't think people will have enough incentive to conserve water.	10/10/2019 8:44 AM
698	Money concerns	If the city wants to implement the city wide water meter program why should we have to pay for it. Take it out of the existing budget.	10/10/2019 8:40 AM
699	Money concerns	Again, why should households pay for city projects when you have tax revenue to draw from. We need to manage and prioritize the monies we have to work with - perhaps putting aside and selling off the "art gallery" projects to raise the revenue would be an idea that would not put additional strain on already "taxed" households	10/10/2019 8:36 AM
700	Money concerns	Most people cannot afford the extra \$95 a month. All you hear are problems with these meters. It's a bad idea	10/10/2019 8:34 AM
701	Money concerns	Homeowners should not foot the bill for the meters. That's the city's choice so they should figure it out.	10/10/2019 8:33 AM
702	Money concerns	I would love to help the city save money on water. I do not want to pay for the system but would gladly adjust my usage to help save money	10/10/2019 8:26 AM
703	Generally negative	No water meters.	10/10/2019 8:25 AM
704	Money concerns	In one statement you mention that the initial cost of the program would pay for itself in approximately 10 years....but then you say that you would implement a fee to subsidize the installation. This is basically another tax. How are we really saving??	10/10/2019 8:22 AM
705	Generally negative	I have an idea scrap the new art centre and help finance much more NEEDED projects.IMHO.	10/10/2019 8:22 AM
706	Money concerns	you say as little as \$95 for 10 years however that \$95 will have to be taken from somewhere else that I already can't afford.	10/10/2019 8:21 AM
707	Money concerns	Why should I pay for changes you want to make?! Your changes, your bill.	10/10/2019 8:19 AM
708	Money concerns	Not interested in paying for something I don't need or want.	10/10/2019 8:18 AM
709	Money concerns	It sounds like another form of tax that the city will use as a cash cow we did not become one of the highest taxed cities because they care what we think	10/10/2019 8:16 AM

City of Cornwall - Water Meter Survey

710	Neutral Nil ? We already have a meter in our house due to a pilot project and we were told that if meters were implemented and there was a charge that we would be grandfathered and not pay the 95.00 for example.	10/10/2019 8:14 AM
711	Neutral Nil ? Who will pay for the damages to homes if the connections around the water meters start to leak at any time. If the Connection leaks on output the side of the meter will the payer of you bill be compensated. Will the installation contract of your water meters be awarded locally.	10/10/2019 8:12 AM
712	Neutral Nil ? Do we have a water shortage issue? Is there any issue at all? If the city was expanding exponentially And supply and demand was an issue, then I support... Otherwise stay the course without meters.	10/10/2019 8:11 AM
713	Money concerns Use money saved to help pay for the cost. I voluntarily had a water meter installed at my residence several years ago and have never received any feedback.	10/10/2019 8:09 AM
714	Neutral Nil ? Put meters on the large industrial users.	10/10/2019 8:06 AM
715	Generally positive We have wonderful drinking water in our city, Cornwall water is the best. We should be proud and I'm thinking we need to protect this great resource.	10/10/2019 8:04 AM
716	Generally positive \$95 is a nominal cost and all residents should support. Washing your driveway after cutting the grass and watering your lawn with a sprinkler while it is raining are huge wastes of water. These blatant wastes of water have to stop.	10/10/2019 8:02 AM
717	Generally positive Money concerns I agree the meters are a good idea, as water water is evident throughout the city. I am not ok with financing the project personally. The city has funding available already, through taxes paid by residents. I realise that the city will take in more revenue with the meter program, by generally charging more to residents, (especially the water wasters), and believe this could be used to fund the program. Does the province and/or country not have rebates in effect to promote the installation of water conservation measures?	10/10/2019 7:59 AM
718	Neutral Nil ? See previous comments.	10/10/2019 7:57 AM
719	Money concerns The idea that we have to pay more taxes to implement a meter system that is going to cost us more money is ludicrous. You want a meter on our homes you pay for it. You just claimed that it cost 12M to implement and just 10 years to save "millions". I'll guarantee that revenue generated from those meters don't find there way back to the homeowners. Why should we be paying for the implementation and then be gouged at the water pump, just like fuel pump?	10/10/2019 7:56 AM
720	Money concerns We own rental properties and this would force us and other landlords to raise rent prices. Please leave things the way they are.	10/10/2019 7:53 AM
721	Money concerns you charge me over 700 dollars a year, why would I want to add 95 more dollars .	10/10/2019 7:52 AM
722	Generally negative I do not support the idea of water meters in Cornwall.	10/10/2019 7:52 AM
723	Neutral Nil ? I reside alone in a home with 3 washrooms and pay a water bill according to such. My water consumption is no where near that of a family household yet I pay equal or more.	10/10/2019 7:51 AM
724	Money concerns Not interested or willing to finance meter installs	10/10/2019 7:48 AM
725	Generally negative another bad idea by the city, stay with the status quo with no water meter.. waste of money and taxpayers money also as they will need personnel to read those water meters	10/10/2019 7:48 AM
726	Neutral Nil ? It would help with water usage for sure. But cornwall is in no water shortage. Will this create more jobs? What is the maintenance look like? Who will do the reading? How will we be billed?	10/10/2019 7:47 AM
727	Generally positive I'm only in favour of meters if I have the chance to reduce my bill through conservation	10/10/2019 7:46 AM
728	Money concerns Clean water is a right. With all the money that is collected throughout the city and anything given to us from the province we still have to pay? I apparently voted wrong in the election, I won't make hat mistake twice	10/10/2019 7:42 AM
729	Money concerns can city afford the installation of water meters?	10/10/2019 7:40 AM
730	Generally negative I don't want a water meter. Why would I want to pay for it if I don't want it or believe it would help water conservation.	10/10/2019 7:40 AM
731	Money concerns Stop trying to make us pay more money!!! Homeowners are being gauged by taxes as it is now.	10/10/2019 7:40 AM

City of Cornwall - Water Meter Survey

732	Money concerns So you are going to charge us to change to meters...so now paying more! Should be free. I hot rid of pool informed city and my water bill did not go down so no I see this as not a good thing	10/10/2019 7:34 AM
733	Money concerns I am sorry we had to invest in our infrastructure. This was foreseeable and necessary and why we pay taxes. The city should be saving continually for these large investments (similar to what home owners do for things like roofing repairs). Essentially the water meter program is asking us to pay for a system to make us pay more potentially for our water.	10/10/2019 7:30 AM
734	Money concerns If we had extra costs for each rental property we or our jount venturers own in Cornwall, we would like to pass on that increase in the form of a slight and offsetting rent increase (or decrease should our year over year water rates decrease per property) however this may be impossible to do as rent increases are tightly controlled in Ontario. Thus a Cornwall landlord initiative would be helpfull so as to put some measure of balance into rising costs of operating rental properties vs the innability to maintain rents without restricting the incentive to increase rental housing stock.. Sorry for the long winded comment. Its an important topic for us.	10/10/2019 7:30 AM
735	Money concerns We already conserve water; the cost of this would only add a financial burden.	10/10/2019 7:29 AM
736	Money concerns I am not and I repeat iam not over paying for a water meter that you are not installing in my house you can put it on your side of the property at your cost.	10/10/2019 7:29 AM
737	Money concerns We can't afford to foot the bill for this program. Take it out of the budget not our pockets.	10/10/2019 7:27 AM
738	Money concerns We already work hard to not waste water so a meter wouldn't make any difference. And I would object to paying for the installation of said meters.... on top of monthly water payments.	10/10/2019 7:27 AM
739	Money concerns Stop regulating everything! If you need to raise taxes for legitimate reasons then do it Take a good long look at the existing budget and stop spending money on things that don't benefit everyone who lives here. Taxes are high enough, utilities are high enough! It's hard enough to keep a roof over our heads without new ways to take money out of our pockets	10/10/2019 7:26 AM
740	Money concerns This will be passed on to people who rent which are already hard pressed to make ends meet. The rental prices have already increased to the point of matching Ottawa rates, and this city does not have the pay rates that other major cities have to offset these prices. It's ludicrous to put this on home owners and renters when both parties can barely afford to put food on the table. We are literally being taxed to death as it is and you want to increase this burden. Shame on you. This is a city filled mostly with pensioners, welfare and very low income	10/10/2019 7:25 AM
741	Money concerns Installation must be free and cause minimal disruption to home owners	10/10/2019 7:24 AM
742	Money concerns Homeowners will be the ones paying again. Of course we will! There is a reason people move out of cornwall	10/10/2019 7:21 AM
743	Neutral Nil ? Again, I rent so this will only negatively affect the landlord or raise rents. I don't believe \$95 per year for 10 years is acceptable considering there are so many residents that have a City of Cornwall water meter. I realize that this will be pushed through like the fire ban and street parking but you will receive backlash from renters and landlords alike. If I owned a home I would have no problem with a meter.	10/10/2019 7:21 AM
744	Money concerns No willing to pay any more money!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	10/10/2019 7:20 AM
745	Already conserve What you're not asking in those questions is have we work to individually conserve water now. Putting in a meter won't change anything for most. Educate. Get creative. Please don't use a blanket solution here.	10/10/2019 7:17 AM
746	Money concerns People can't afford more bills .	10/10/2019 7:11 AM
747	Money concerns We pay enough taxes already. The water consumption meters are a good idea, but the city cannot expect each person to pay \$950 for it. Most people cannot afford it.	10/10/2019 7:11 AM
748	Money concerns Again. If you expect rates to cover the cost mentioned in question 10 you need to consider decreased revenue over time	10/10/2019 7:10 AM
749	Money concerns We pay enough taxes, the city has tried this before it never passed, stop bringing this and leave it alone, the city is taking enough of our money,, a good portion of the city residents are on some sort of government assistance (welfare etc..) who pays for them	10/10/2019 7:10 AM
750	Money concerns If you want this water meter than the city has to pay for it. You will be the ones being fitting from it not the households. We would be the ones paying more money for it	10/10/2019 7:09 AM

City of Cornwall - Water Meter Survey

751	Money concerns	Don't waste our money. The business side is more important. Show that working and maybe citizens can trust the city.	10/10/2019 7:07 AM
752	Money concerns	The city should foot the bill for the meters. Don't download it on the taxpayers again	10/10/2019 7:03 AM
753	Money concerns	Council only know how to increase our taxes.	10/9/2019 11:04 PM
754	Money concerns	I will finance my own home. I will NOT Finance others! I watch people waste food, clothing, water, fossil fuels. I watch their children skip school and the parents don't give a damn, yet I am FORCED to pay for these things for others to waste, then people come to ME and ask ME for more money. NO! I will gladly pay for my own home, my own meter. AND THAT'S ALL I'LL PAY FOR~!	10/9/2019 10:20 PM
755	Money concerns	I would support water meters, however I will not support if each household needs to pay for the meter.	10/9/2019 9:50 PM
756	Money concerns	I should not be charged for the meter if this meter will increase my water bill. See previous notes we already are careful with the water we consume	10/9/2019 8:18 PM
757	Money concerns	How will a landlord benefit? Tenants may not reduce use and simply make for a higher bill for the landlord who in turn might raise rents. People are cash strapped in Cornwall already. No. I would definitely not be happy to pay anything to have a water meter.....one more cost to bear. Property taxes, etc. are plenty high enough and services decreasing. Look at garbage! They pick up some but what is not picked up is now at my expense to ship to the dump at an extra cost...for which I used to be picked up and taken to the dump by the service and included in the taxes I pay.	10/9/2019 5:23 PM
758	Generally positive	I feel that people who have big pools and water their lawns unnecessarily should pay more than someone who does watch their water consumption.	10/9/2019 5:04 PM
759	Generally positive Money concerns	The installation cost is the city's biggest challenge. This one-time charge will turn many people away from meters altogether, which is unfortunate. Meters are the fairest way of ensuring that every user pays their share of both fixed costs and those affected by consumption. You pay for what you use and only what you use. Other municipalities who've made the switch started amassing reserves to pay for the installation cost. Very few were able to access upper-government grants. The fairest way to do so would be some combination-- grants, if available, some funds accumulated in reserves over several years, then a per-unit payback over several years. Users should also be given the option of paying for their share of meter installation costs how they see fit -- either as a single lump-sum payment, or spread out over several years, etc.	10/9/2019 4:21 PM
760	Money concerns	It's another tax no matter how you dress it up. Costs will increase no matter what you say.	10/9/2019 4:12 PM